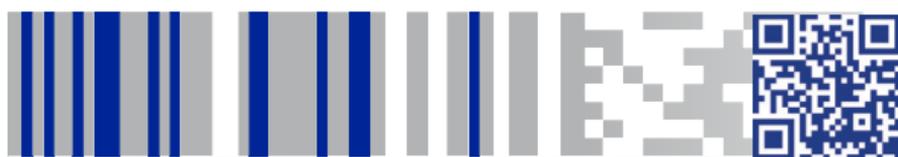


 **DATALOGIC**

Gryphon™ I GM410X

General Purpose Handheld
Linear Imager Barcode Reader
with Datalogic's STAR Cordless System™



Quick Reference Guide

Datalogic USA Inc.

959 Terry Street
Eugene, OR 97402
U.S.A.
Telephone: (541) 683-5700
Fax: (541) 345-7140

©2009-2017 Datalogic S.p.A. and/or its affiliates

An Unpublished Work - All rights reserved. No part of the contents of this documentation or the procedures described therein may be reproduced or transmitted in any form or by any means without prior written permission of Datalogic USA Inc. or its subsidiaries or affiliates ('Datalogic' or 'Datalogic USA').

Owners of Datalogic products are hereby granted a non-exclusive, revocable license to reproduce and transmit this documentation for the purchaser's own internal business purposes. Purchaser shall not remove or alter any proprietary notices, including copyright notices, contained in this documentation and shall ensure that all notices appear on any reproductions of the documentation.

Should future revisions of this manual be published, you can acquire printed versions by contacting your Datalogic representative. Electronic versions may either be downloadable from the Datalogic website (www.datalogic.com) or provided on appropriate media. If you visit our website and would like to make comments or suggestions about this or other Datalogic publications, please let us know via the "Contact Datalogic" page

Disclaimer

Datalogic has taken reasonable measures to provide information in this manual that is complete and accurate, however, Datalogic reserves the right to change any specification at any time without prior notice. Datalogic and the Datalogic logo are registered trademarks of Datalogic S.p.A. in many countries, including the U.S. and the E.U.

Gryphon is a trademark of Datalogic S.p.A. and/or its affiliates registered in the U.S..

All other brand and product names may be trademarks of their respective owners.

Patents

See www.patents.datalogic.com for patent list.

See the Regulatory Addendum included with your product for additional regulatory, safety and legal information.



Table of Contents

Software Product Policy	vi
Customers Under Software Support	vi
Setting Up the Reader	1
Star Models and Frequency.....	1
Configure the Base Station	2
Changing the Base Station Position	2
Connecting the Base Station	5
Securing the DC Power Cord (Optional)	6
Using the BC40xx™ Radio Base	8
Base LEDs	8
Display	9
Charging the Batteries	10
Battery Safety	10
Replacing the Batteries	13
Linking the Reader to a Base Station	16
RF Devices	16
System and Network Layouts	16
Stand Alone Layouts	16
Select the Interface Type	18
Interface Selection	18
Configuring the Interface	18
Keyboard Interface	24
Standard Factory Settings	24
Scancode Tables	24
Country Mode	24
Caps Lock State	29
Numlock	30
Programming	30
Using the Programming Barcodes	30
Configure Other Settings	31
Resetting Standard Product Defaults	31
Technical Specifications	32
LED and Beeper Indications	35
Error Codes	38
Base Station Indications	39
Ergonomic Recommendations	40
Cleaning Procedure	41
Common Cleaning Solutions	41
Cleaning enclosure and window surfaces	42
Cleaning electrical contact surfaces	42
Warranty	44

Datalogic Limited Factory Warranty	44
Warranty Coverage	44
Warranty Claims Process.....	45
Warranty Exclusions.....	45
No Assignment	46
Risk of Loss	46
Support Through the Website	47

DATALOGIC IP TECH S.R.L.

END USER SOFTWARE LICENSE AGREEMENT (EULA)

FOR THE GRYPHON™ I GM410X

Notice to End User: There are two types of software covered by this END USER LICENSE AGREEMENT ("EULA"): (1) The Datalogic Product you have acquired contains embedded software ("Embedded Software") which is integral to the Product's operation; and (2) Optional Application Software provided to you on an optional basis ("Application Software"). Embedded Software and Application Software are collectively referred to as "Software" and are subject to the terms and conditions contained in this EULA. Software is provided only for use with, and for authorized end users of, the Datalogic Gryphon™ I GM410X ("Product").

This EULA (End User Software License Agreement) ("EULA" or "Agreement") is a legally binding agreement governing the licensing of the Software and Documentation by Datalogic IP Tech S.r.l. and its subsidiaries and affiliates ("Datalogic") to the entity or person who has purchased or otherwise acquired a Datalogic Product ("End User"). For purposes of this Agreement, any software that is not Embedded Software or Application Software is software associated with a separate end-user license agreement is licensed to you under the terms of that license agreement.

Datalogic and End User hereby agree as follows:

1. Definitions.

- 1.1 "Affiliate" means a business entity currently existing or later acquired that is controlled by, or is under common control with Datalogic S.p.A.
- 1.2 "Documentation" means materials such as user's guides, program reference guides, quick reference guides, manuals, or similar materials associated with or related to the Datalogic Product, whether in printed, "online", or other form.
- 1.3 "Proprietary Information" means: (a) source code, object code, software, documentation, and any related internal design, system design, data base design, algorithms, technology, technical data or information, implementation techniques, and trade secrets related to the Software, (b) any other trade secrets marked appropriately or identified as proprietary or confidential, and (c) any information that End User, under the circumstances, should recognize as confidential. Proprietary Information does not include any information that the receiving party can establish was (1) in the public domain, (2) already in the receiving party's possession or rightfully known prior to receipt, (3) rightfully learned from a third party not in violation of any other's proprietary rights, or (4) independently developed without access to Proprietary Information.
- 1.4 "Datalogic Product" means the Datalogic Gryphon™ series scanner product, including all embedded Software in and all Documentation related to such product, which has been purchased or otherwise acquired by End User, whether obtained directly or indirectly from Datalogic.
- 1.5 "Software" means any software or computer programs of Datalogic or its third party licensors in machine readable form which is embedded in the Datalogic Product, whether obtained directly or indirectly from Datalogic, including any replacement, update, upgrade, enhancement or modification.

2. Scope Of License Granted.

- 2.1 Datalogic grants to End User personal a non-exclusive, non-transferable, perpetual license to use the Software, solely on the Datalogic Product in which it is embedded ("designated Datalogic Product"), in machine-readable form only, solely for End User's internal business purposes. This Agreement does not convey ownership of the Software to End User. Title to the Software shall be and remain with Datalogic or the third party from whom Datalogic has obtained a licensed right. As used in this Agreement, the term "purchase" or its equivalents when applied to the Software shall mean "acquire under license." End User is not entitled to receipt or use of the source code to any Software.
- 2.2 End User shall not copy, modify, decompile, disassemble, reverse engineer, or otherwise reproduce or remanufacture the Software, whether modified or unmodified, nor sell, assign, sublicense, distribute, lend, rent, give, or otherwise transfer the Software to any other person or organization, for purposes other than as expressly provided in this Agreement, without Datalogic's prior written consent.

3. Transfers, Support.

- 3.1 Any copying, installing, reproduction, remanufacture, reverse engineering, electronic transfer, or other use of the Software on other than the designated Datalogic Product will be a material breach of this Agreement. However, Datalogic may elect not to terminate this Agreement or the granted licenses, but instead may elect to notify End User that End User is deemed to have ordered and accepted a license for each breaching use. End User shall pay Datalogic the applicable list price for such licenses as of the date of such breach.
- 3.2 End User shall not sell, assign, sublicense, distribute, lend, rent, give, or otherwise transfer the Datalogic Product to any third party unless such third party agrees with Datalogic in writing to be bound by the terms and conditions of this Agreement. Any such transfer of the Datalogic Product absent such agreement shall be null and void.
- 3.3 End User may obtain support for Software from Datalogic at Datalogic's standard support fees and under Datalogic's standard support terms and conditions in effect at the time the support is requested.

4. Intellectual Property.

End User acknowledges that the Software comprises valuable trade secrets of Datalogic or Datalogic's third party licensors and that the Software is protected by United States copyright law and trade secret law, and by all applicable international intellectual property laws and treaty provisions. The license set forth in this Agreement does not transfer to End User any ownership of Datalogic's or its third party licensors' copyrights, patents, trademarks, service marks, trade secrets, or other intellectual property rights and End User shall have no right to commence any legal actions to obtain such rights. End User shall not remove, modify, or take any other action that would obscure any copyright, trademark, patent marking, or other intellectual property notices contained in or on the Datalogic Product.

5. Proprietary Information.

- 5.1 End User acknowledges that Proprietary Information is the confidential, proprietary, and trade secret property of Datalogic and Datalogic's third party licensors and End User acquires no right or interest in any Proprietary Information.
- 5.2 End User shall not disclose, provide, or otherwise make available the Proprietary Information of Datalogic or its third party licensors to any person other than End User's authorized employees or agents who are under confidentiality agreement, and End User shall not use the Proprietary Information other than in conjunction with use of the Datalogic Product exclusively for End User's internal business purposes. End User shall take steps to protect the Proprietary Information no less securely than if it were End User's own intellectual property.
- 5.3 The provisions of this Proprietary Information Section shall survive and continue for five (5) years after the termination of this Agreement.

6. Limited Warranty.

- 6.1 Datalogic warrants that, under normal use and operation, the Datalogic Product will conform substantially to the applicable Documentation for the period specified in the Documentation. During this period, for all reproducible nonconformities for which Datalogic has been given written notice, Datalogic will use commercially reasonable efforts to remedy nonconformities verified by Datalogic. End User agrees to supply Datalogic with all reasonably requested information and assistance necessary to help Datalogic in remedying such nonconformities. For all defects reported to Datalogic within the warranty period, Datalogic's liability is limited to providing End User with one copy of corrections or responding to End User's problem reports according to Datalogic's standard assistance practices. Datalogic does not warrant that the product will meet End User's requirements or that use of the product will be uninterrupted or error free, or that Datalogic's remedial efforts will correct any nonconformance. This limited warranty does not cover any product that have been subjected to damage or abuse, whether intentionally, accidentally, or by neglect, or to unauthorized repair or unauthorized installation, and shall be void if End User modifies the product, uses the product in any manner other than as established in the Documentation, or if End User breaches any of the provisions of this Agreement.
- 6.2 EXCEPT AS PROVIDED IN THIS AGREEMENT, THE DATALOGIC PRODUCT IS PROVIDED "AS IS" AND DATALOGIC MAKES NO WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WRITTEN OR ORAL, WITH RESPECT TO THE PRODUCT, AND SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

7. Infringement.

To the maximum extent permitted by law, End User agrees to defend, indemnify and hold harmless Datalogic, its affiliates and their respective directors, officers, employees and agents from and against any and all claims, actions, suits or proceedings, as well as any and all losses, liabilities, damages, costs and expenses (including reasonable attorney's fees) arising out of or accruing from (a) the End User's use of Software, (b) any application the End User develops on the Software that infringes any Intellectual Property Rights of any person or defames any person or violates their rights of publicity or privacy, and (c) any non-compliance by the End User of this Agreement.

8. Limitation Of Liability.

DATALOGIC SHALL NOT BE LIABLE FOR ANY CLAIMS AGAINST END USER BY ANY OTHER PARTY. IN NO EVENT SHALL DATALOGIC'S LIABILITY FOR DAMAGES, IF ANY, WHETHER BASED UPON CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, STRICT LIABILITY, WARRANTY, OR ANY OTHER BASIS, EXCEED THE PRICE OR FEE PAID BY END USER FOR THE DATALOGIC PRODUCT. UNDER NO CIRCUMSTANCES SHALL DATALOGIC BE LIABLE TO END USER OR ANY THIRD PARTY FOR LOST PROFITS, LOST DATA, INTERRUPTION OF BUSINESS OR SERVICE, OR FOR ANY OTHER SPECIAL, CONSEQUENTIAL, CONTINGENT, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, OR OTHER SIMILAR DAMAGES, EVEN IF DATALOGIC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

9. Government Restricted Rights; International Use.

- 9.1 Use, duplication, or disclosure of the Software by the U.S. Government is subject to the restrictions for computer software developed at private expense as set forth in the U.S. Federal Acquisition Regulations at FAR 52.227-14(g), or 52.227-19 or in the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013(c)(1)(ii), whichever is applicable.
- 9.2 If End User is using the Datalogic Product outside of the United States, End User must comply with the applicable local laws of the country in which the Datalogic Product is used, with U.S. export control laws, and with the English language version of this Agreement. The provisions of the "United Nations Convention on International Sale of Goods" shall not apply to this Agreement.

10. Termination.

- 10.1 Either party may terminate this Agreement or any license granted under this Agreement at any time upon written notice if the other party breaches any provision of this Agreement.
- 10.2 Upon termination of this Agreement, End User immediately shall cease using any nonembedded software and shall return to Datalogic or destroy all non-embedded software covered by this Agreement, and shall furnish Datalogic with a certificate of compliance with this provision signed by an officer or authorized representative of End User. For embedded software, End User agrees to sign a waiver prepared by Datalogic concerning further use of the embedded Software. End User's resumed or continued use of the embedded Software after termination shall constitute End User's agreement to be bound by the terms and conditions of this Agreement for such use.

11. General Provisions.

- 11.1 Entire Agreement; Amendment. This document contains the entire agreement between the parties relating to the licensing of the Software and supersedes all prior or contemporaneous agreements, written or oral, between the parties concerning the licensing of the Software. This Agreement may not be changed, amended, or modified except by written document signed by Datalogic.
- 11.2 Notice. All notices required or authorized under this Agreement shall be given in writing, and shall be effective when received, with evidence of receipt. Notices to Datalogic shall be sent to the attention of Datalogic IP Tech S.r.l., Legal & IP Department, Via San Vitalino 13, 40012 Calderara di Reno (Bologna), Italy or such other address as may be specified by Datalogic in writing.
- 11.3 Waiver. A party's failure to enforce any of the terms and conditions of this Agreement shall not prevent the party's later enforcement of such terms and conditions.
- 11.4 Governing Law; Venue: Both parties agree to the application of the laws of the country in which End User obtained the license to govern, interpret, and

enforce all of End User's and Datalogic's respective rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Agreement, without regard to conflict of law principles. The United Nations Convention on Contracts for the International Sale of Goods does not apply.

All rights, duties, and obligations are subject to the courts of the country in which End User obtained the license. For licenses granted by Licensee who operates in the countries specified below, the following terms applies.

For Americas.

This Agreement is governed by the laws of the State of Oregon. This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of Oregon U.S.A, without regard to the rules governing conflicts of law. The state or federal courts of the State of Oregon located in either Multnomah or Lane counties shall have exclusive jurisdiction over all matters regarding this Agreement, except that Datalogic shall have the right, at its absolute discretion, to initiate proceedings in the courts of any other state, country, or territory in which End User resides, or in which any of End User's assets are located. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

For Europe, Middle East and Africa

This Agreement is governed by the laws of Italy. This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of Italy, without regard to the rules governing conflicts of law. Italian Court of Bologna shall have exclusive jurisdiction over all matters regarding this Agreement, except that Datalogic shall have the right, at its absolute discretion, to initiate proceedings in the courts of any other state, country, or territory in which End User resides, or in which any of End User's assets are located. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

For Asia- Pacific Countries

This Agreement is governed by the laws of the State of Hong Kong. This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of Hong Kong without regard to the rules governing conflicts of law. The Court of Hong Kong shall have exclusive jurisdiction over all matters regarding this Agreement, except that Datalogic shall have the right, at its absolute discretion, to initiate proceedings in the courts of any other state, country, or territory in which End User resides, or in which any of End User's assets are located. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

- 11.5 Attorneys' Fees. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

- END -

Software Product Policy

Datalogic reserves the right to ship its products with the latest version of software/firmware available. This provides our customers with the very latest in Datalogic software technology.

The only exception to this policy is when the buyer has a signed contract with Datalogic that clearly defines the terms and conditions for making software/firmware changes in products shipped to the buyer.

Customers Under Software Support

To arrange for a Software Maintenance and Support Agreement please contact your Datalogic sales person.



Gryphon™ I GM410X

Quick Reference Guide

Setting Up the Reader

Follow the steps below to connect and get your reader up and communicating with its host.

1. Configure the Base Station starting on this page.
2. Charge the Batteries (see page 10).
3. Link to the Base Station (see page 16).
4. Select the Interface Type (see page 18).
5. Configure other settings if desired starting on page 30 (optional, depends on settings needed).

Star Models and Frequency

Gryphon Model

Gryphon GM4100-XX-910
Gryphon GM4101-xx-910

Base Station

BC40x0-xx-910
BC40x1-xx-910



Ensure that you use the appropriate base station for your Gryphon model.

Configure the Base Station

The base charger/station may be configured in desk application to hold the reader in two different positions, either a horizontal or standing position, in order to provide the most comfortable use depending on needs.



Standing



Horizontal

Changing the Base Station Position

The base station is configured by installing one of two sets of mechanical parts that come with the cordless kit. The default mounts (shown below) provide three options: vertical (wall) mounting, standing (45°), or horizontal mounting with a higher mechanical retention of the scanner. Use the other mounts only for horizontal mounting, with lower retention of the scanner. The different parts may be interchanged to customize retention preferences.

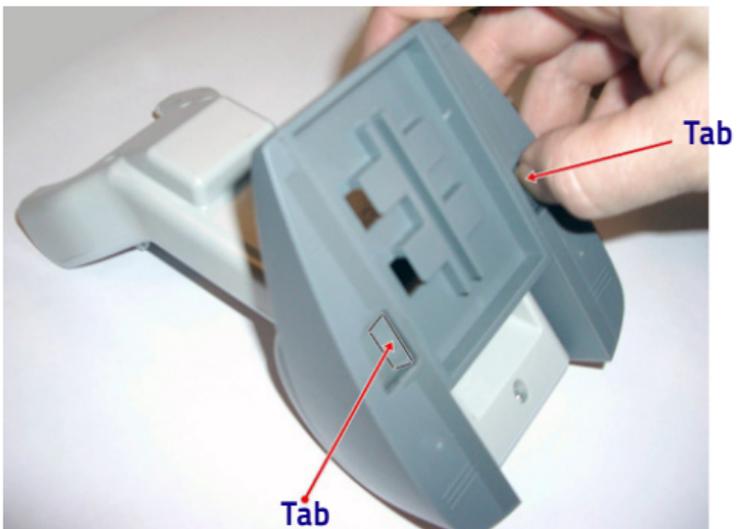


A tool such as a rigid pen or a flat screwdriver can be used to change the mounts. Do not allow it to touch the contacts.

1. Insert the appropriate parts for the desired base station position, as shown below.



2. Using your thumbs, push open the plastic tabs on the bottom of the base to free the wing holders.



To ensure best contact and performance, do not intermix the parts of the two different mount sets.

3. The stand can now be repositioned in either horizontal or standing position.



Connecting the Base Station

Figure 1 shows how to connect the Base Station to a terminal, PC or other host device. Turn off the host before connection and consult the manual for that equipment (if necessary) before proceeding. Connect the interface cable before applying power to the Base Station.

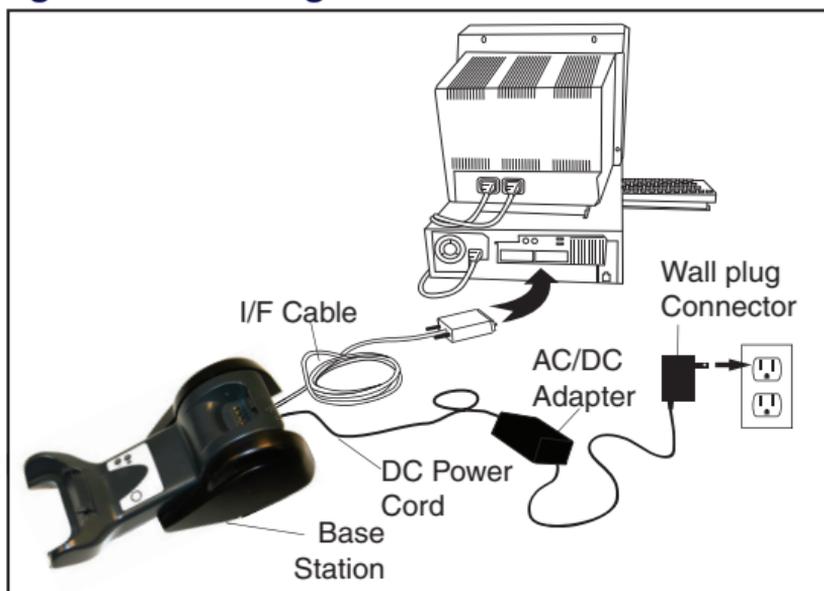


The Gryphon GM410X can also be Powered by the Terminal. When powered by the Terminal, the battery charger is automatically set as Slow charge.

For some specific interfaces or hosts or lengths of cable, the use of an external power supply may be recommended for full recharging capability (see [Technical Specifications on page 32](#) for more details).

Base Station Connection and Routing — Fully insert the Power Cable and Interface (I/F) Cable connectors into their respective ports in the underside of the Base Station (see Figure 1). Then connect to an AC Adapter, and plug the AC power cord into the (wall) outlet.

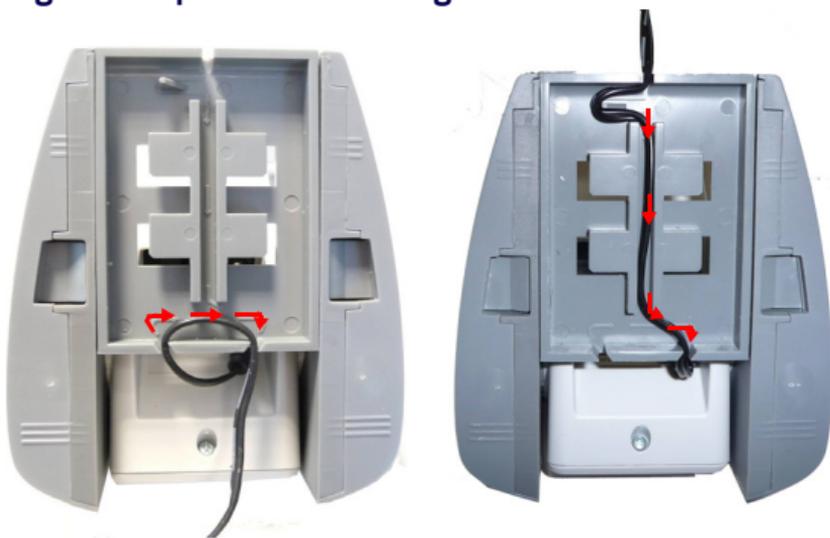
Figure 1. Connecting the Base Station



Securing the DC Power Cord (Optional)

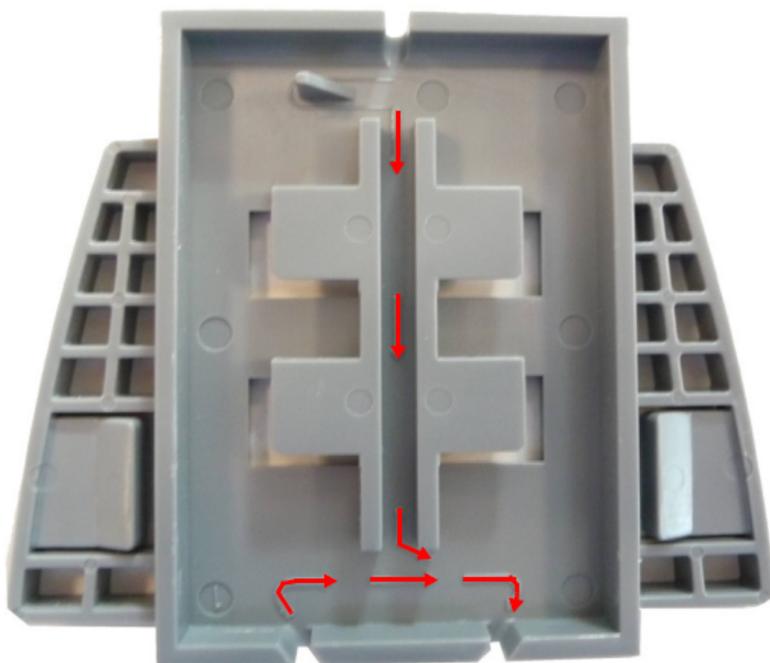
The DC power cord for the adapter can be secured to the bottom of the base in order to maximize the mechanical retention of the cable itself. The routing of the power cord can be changed to accommodate the base station positioning: horizontal, stand or wall mounting. The cables can be looped around to the front of the Base Station, or fed directly out the back of the Base Station, as shown in Figure 2 on page 6.

Figure 2. Options for routing the DC cord



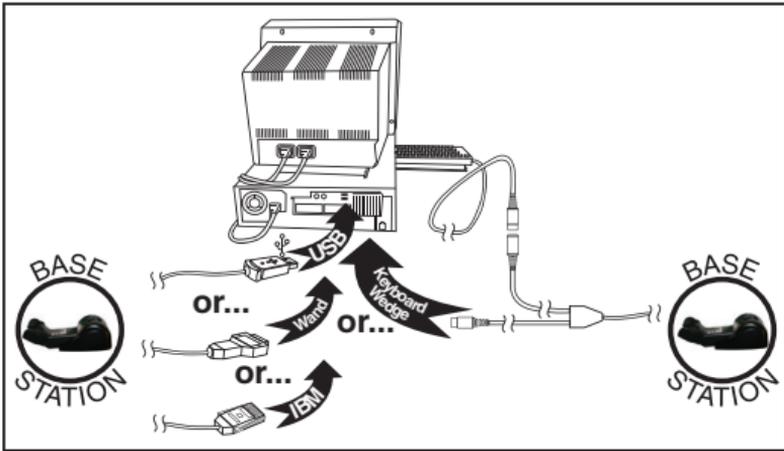
Please refer to the arrows depicted on the bottom of the base when placing the cables, detailed in Figure 3.

Figure 3. Arrows showing routing



Host Connection — Verify before connection that the reader's cable type is compatible with your host equipment. Most connections plug directly into the host device as shown in Figure 4 on page 7. Keyboard Wedge interface cables have a 'Y' connection where its female end mates with the male end of the cable from the keyboard and the remaining end at the keyboard port on the terminal/PC.

Figure 4. Connecting to the Host



Power Connection — Plug the AC Adapter in to an approved AC wall socket with the cable facing downwards (as shown in Figure 1) to prevent undue strain on the socket.

Disconnecting the Cable — To detach the cable, insert a paper clip or similar object into the hole on the base, as shown in Figure 5.

Figure 5. Disconnecting the Cable



Using the BC40xx™ Radio Base

Base LEDs

LEDs on the Gryphon I Base provide information about the Base's status, as shown in Figure 6.

Figure 6. Gryphon I Base LEDs



The following table describes the significance of each LED:

	LED	STATUS
	Power on / Data	Yellow On = Base is powered Yellow Blinking = Base receives data and commands from the Host or the Reader.
	Charging	Red On = the Battery is in progress.
	Charge completed	Green On = the Battery is completely charged.
	Charging + Charge completed	Red and Green Blinking together = the Reader is not correctly placed onto the Base.

A button is available to force device connection via the Datalogic Aladdin Software tool, and for paging the scanner when bidirectional connection is activated. Refer to the Gryphon I Product Reference Guide (PRG) for a more detailed explanation.

Display

The Gryphon I is also available with an optional Display. The FSTN Display with white LED backlight provides additional information.

Figure 7. Gryphon™ I Display



Charging the Batteries

To charge the battery, simply insert the Gryphon into the base. When the scanner is fully seated in the cradle, it will sound a 'chirp' to indicate that the cradle has detected the scanner connection.



Before using the Battery, read "Battery Safety" in the following section. Datalogic recommends annual replacement of rechargeable battery packs to ensure maximum performance.

Battery Safety

To install, charge and/or do any other action on the battery, follow the instructions in this manual.



Do not discharge the battery using any device except for the scanner. When the battery is used in devices other than the designated product, it may damage the battery or reduce its life expectancy. If the device causes an abnormal current to flow, it may cause the battery to become hot, explode or ignite and cause serious injury.

Lithium-ion battery packs may get hot, explode or ignite and cause serious injury if exposed to abusive conditions. Be sure to follow the safety warnings listed on the following page.



- Do not place the battery pack in fire or heat.
- Do not connect the positive terminal and negative terminal of the battery pack to each other with any metal object (such as wire).
- Do not carry or store the battery pack together with metal objects.
- Do not pierce the battery pack with nails, strike it with a hammer, step on it or otherwise subject it to strong impacts or shocks.
- Do not solder directly onto the battery pack.
- Do not expose the battery pack to liquids, or allow the battery to get wet.
- Do not apply voltages to the battery pack contacts.

**WARNING**

In the event the battery pack leaks and the fluid gets into your eye, do not rub the eye. Rinse well with water and immediately seek medical care. If left untreated, the battery fluid could cause damage to the eye.

**CAUTION**

Always charge the battery at 32° – 104° F (0° - 40° C) temperature range.

Use only the authorized power supplies, battery pack, chargers, and docks supplied by your Datalogic reseller. The use of any other power supplies can damage the device and void your warranty.

Do not disassemble or modify the battery. The battery contains safety and protection devices, which, if damaged, may cause the battery to generate heat, explode or ignite.

**CAUTION**

Do not place the battery in or near fire, on stoves or other high temperature locations.

Do not place the battery in direct sunlight, or use or store the battery inside cars in hot weather. Doing so may cause the battery to generate heat, explode or ignite. Using the battery in this manner may also result in a loss of performance and a shortened life expectancy.

**CAUTION**

Do not place the battery in microwave ovens, high-pressure containers or on induction cookware.

Immediately discontinue use of the battery if, while using, charging or storing the battery, the battery emits an unusual smell, feels hot, changes color or shape, or appears abnormal in any other way.

Do not replace the battery pack when the device is turned on.

Do not remove or damage the battery pack's label.

Do not use the battery pack if it is damaged in any part.

Battery pack usage by children should be supervised.

As with other types of batteries, Lithium-Ion (LI) batteries will lose capacity over time. Capacity deterioration is noticeable after one year of service whether the battery is in use or not. It is difficult to precisely predict the finite life of a LI battery, but cell manufacturers rate them at 500 charge cycles. In other words, the batteries should be expected to take 500 full discharge / charge cycles before needing replacement. This number is higher if partial discharging / recharging is adhered to rather than full / deep discharging.



CAUTION

Storage of batteries for long time at fully charged status or at fully discharged status should be avoided.



CAUTION

Only in case of long storage, to avoid deep discharge of the battery it is recommended to partially recharge the battery every three months to keep the charge status at a medium level.

As a reference, run a fast recharge for 20 minutes every three months on unused products to avoid any performance deterioration of the cell.

The useful life of LI batteries depends on usage and number of charges, etc., after which they should be removed from service, especially in mission critical applications. Do not continue to use a battery showing excessive loss of capacity, it should be properly recycled / disposed of and replaced.

Collect and recycle waste batteries separately from the device in comply with European Directive 2006/66/EC, 2011/65/EU, 2002/96/EC and 2012/19/EU, and subsequent modifications, US and China regulatory and others laws and regulations about the environment.

Replacing the Batteries



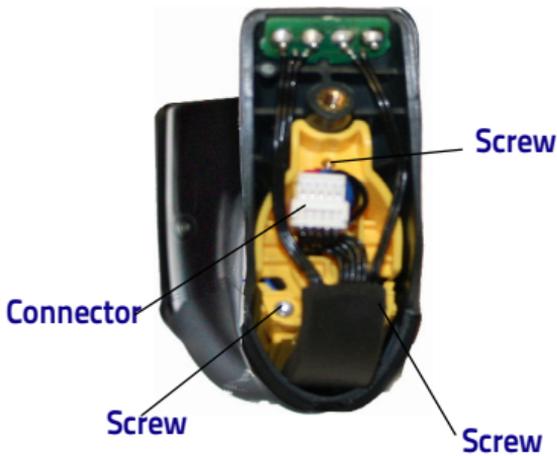
Before proceeding, read "Battery Safety" on the preceding pages. Datalogic recommends annual replacement of rechargeable battery packs to ensure maximum performance.

Use the following procedure to change the reader's battery:

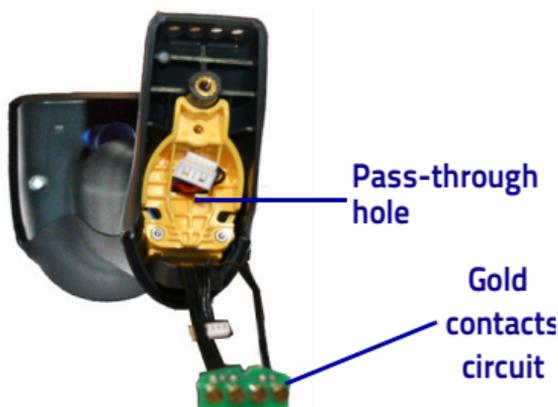
1. With a screwdriver, unscrew the battery cover screw.



2. Unplug the three screws securing the battery holder, and unplug the white connector.



3. Carefully lift out the gold contacts circuit, and remove the battery holder while letting the white connector pass through the hole in the battery holder (as shown below).



4. Remove the old battery from its place (if present), and insert the new battery in the same position.
5. Replace the battery holder, plug in the connector and return the contacts circuit to its previous location.



When inserting the new battery into the handle, take care to position the battery and the connector as shown.

6. Insert the cover in the handle and screw it back into place.



Linking the Reader to a Base Station

RF Devices

For RF devices, before configuring the interface it is necessary to link the handheld with the base.

To link the handheld and the base, press the trigger to wake it and place it on the base. If the reader was previously linked to another base, you must first scan the Unlink action command before re-linking to the new base.



Unlink

System and Network Layouts

Stand Alone Layouts

Figure 8. Single Reader Layout

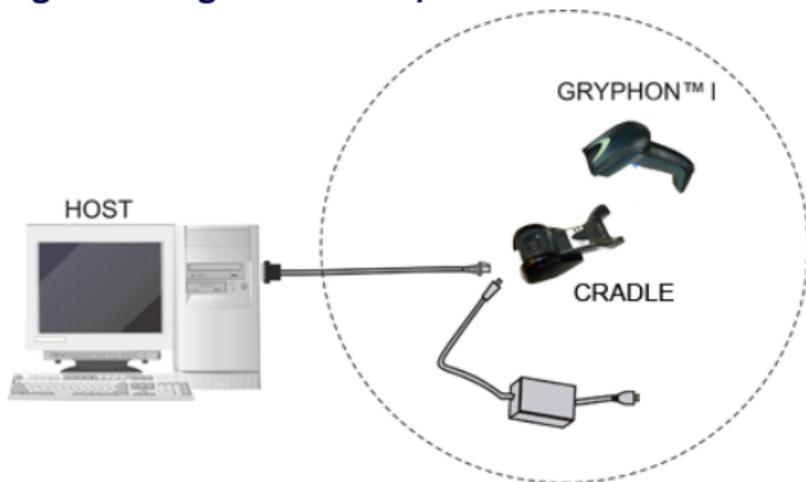
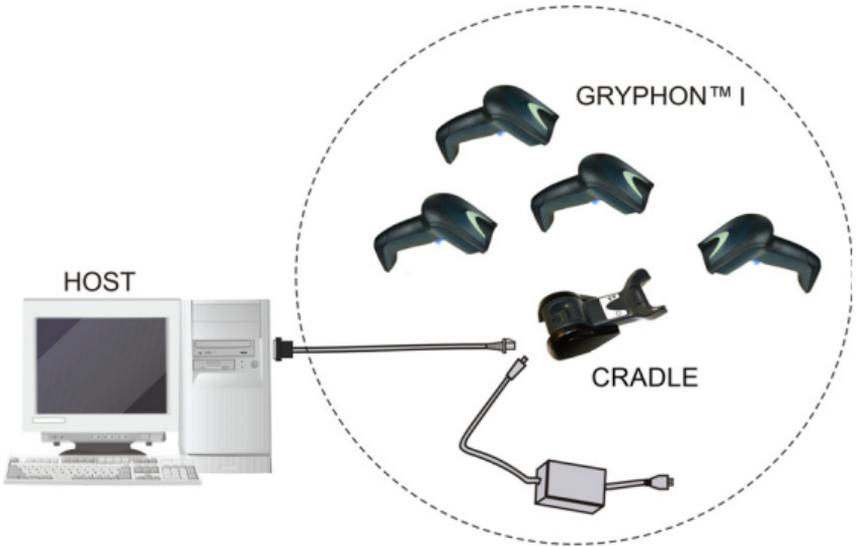
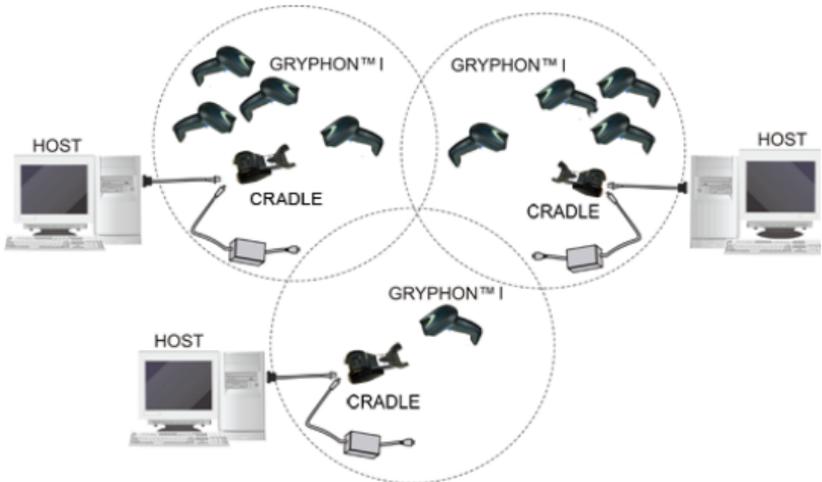


Figure 9. Multiple Reader Layout

In stand alone systems, each cradle is connected to a single Host.

Figure 10. Multiple Stand Alone Layouts

Many stand alone connections can operate in the same physical area without interference, provided all readers and cradles in the system have different addresses.

Select the Interface Type

Upon completing the physical connection between the reader and its host, proceed directly to [Interface Selection on page 18](#) for information and programming for the interface type the reader is connected to (for example: RS-232, Keyboard Wedge, USB, etc.) and scan the appropriate barcode to select your system's correct interface type.

Interface Selection

Each reader model will support one of the following sets of host interfaces:

General Purpose Models — RS-232, RS-232 OPOS, USB, Keyboard Wedge

Retail Point of Sale Models — RS-232, RS-232 OPOS, USB, IBM 46XX

Configuring the Interface

Scan the programming barcode which selects the appropriate interface type matching the system the reader will be connected to.

Next, proceed to the corresponding chapter in the Gryphon™ I GD4100/GM410X PRG to customize any settings and features associated with that interface.

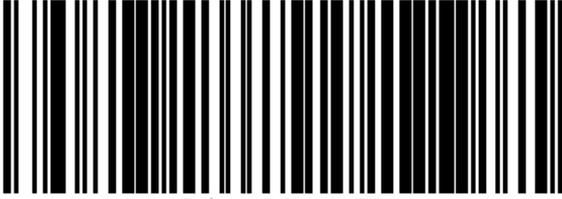


Unlike some other programming features and options, interface selections require that you scan only one programming barcode label. DO NOT scan an ENTER/EXIT barcode prior to scanning an interface selection barcode.

Some interfaces require the scanner to start in the disabled state when powered up. If additional scanner configuration is desired while in this state, pull the trigger and hold for 5 seconds. The scanner will change to a state that allows programming with barcodes.

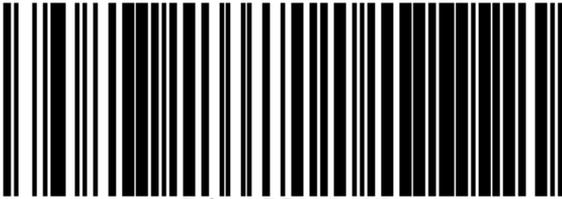
RS-232

RS-232 standard interface



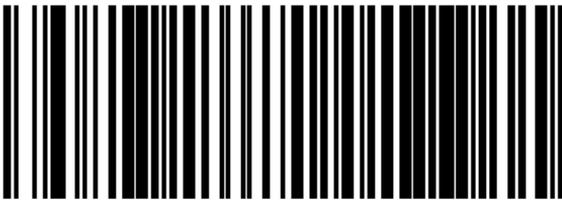
Select RS232-STD

RS-232 Wincor-Nixdorf



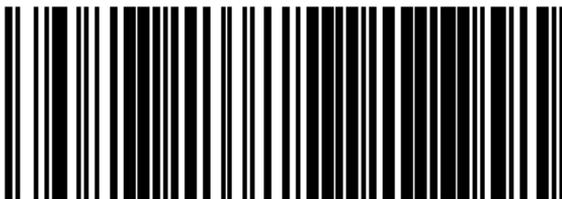
Select RS232-WN

RS-232 for use with OPOS/UPOS/JavaPOS



Select RS-232 OPOS

USB Com to simulate RS-232 standard interface



Select USB-COM-STD^a

IBM

IBM-46xx Port 5B reader interface



Select IBM-P5B

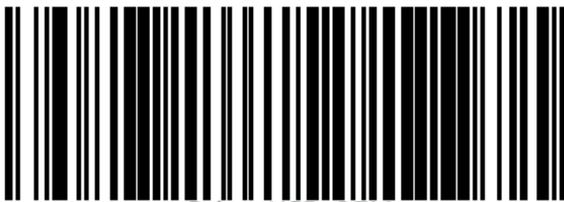
IBM-46xx Port 9B reader interface



Select IBM-P9B

USB-OEM

USB-OEM
(can be used for OPOS/UPOS/JavaPOS)



Select USB-OEM

- a. Download the correct USB Com driver from www.datalogic.com

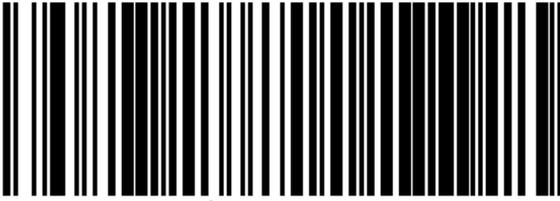
KEYBOARD

AT, PS/2 25-286, 30-286, 50, 50Z, 60, 70, 80, 90 & 95 w/
Standard Key Encoding



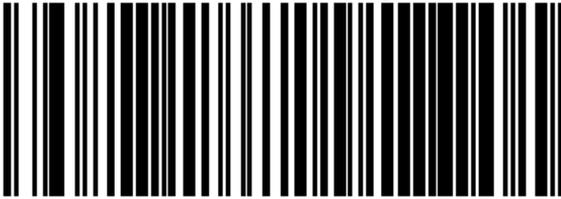
Select KBD-AT

Keyboard Wedge for IBM AT PS2 with standard key encoding
but without external keyboard



Select KBD-AT-NK

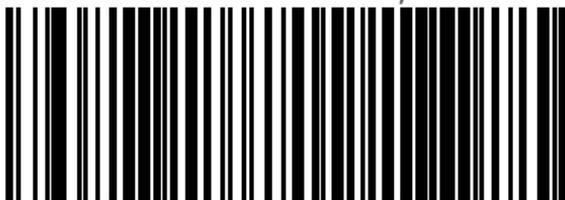
AT, PS/2 25-286, 30-286, 50, 50Z, 60, 70, 80, 90 & 95
w/Alternate Key



Select KBD-AT-ALT

KEYBOARD (continued)

Keyboard Wedge for IBM AT PS2 with alternate key encoding
but without external keyboard



Select KBD-AT-ALT-NK

PC/XT w/Standard Key Encoding



Select KBD-XT

Keyboard Wedge for IBM Terminal 3153



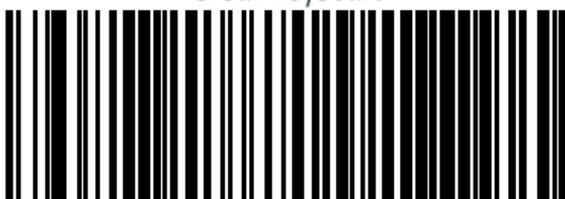
Select KBD-IBM-3153

Keyboard Wedge for IBM Terminals 31xx, 32xx, 34xx, 37xx make
only keyboard



Select KBD-IBM-M

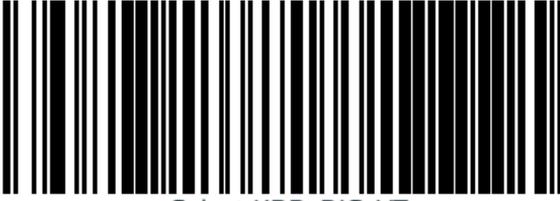
Keyboard Wedge for IBM Terminals 31xx, 32xx, 34xx, 37xx make
break keyboard



Select KBD-IBM-MB

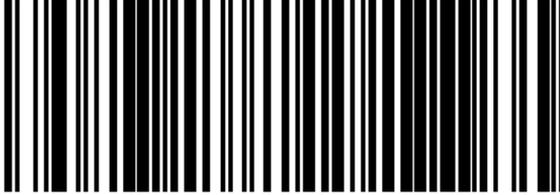
KEYBOARD (continued)

Keyboard Wedge for DIGITAL Terminals
VT2xx, VT3xx, VT4xx



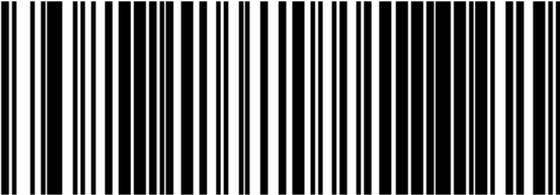
Select KBD-DIG-VT

USB Keyboard with standard key encoding



Select USB Keyboard

USB Keyboard with alternate key encoding



Select USB Alternate Keyboard

USB Keyboard for Apple computers



Select USB-KBD-APPLE

WAND EMULATION

Wand Emulation



Select WAND

Keyboard Interface

Use the programming barcodes to select options for USB Keyboard and Wedge Interfaces.

Standard Factory Settings

Reference the Gryphon™ I GD4100/GM410X Product Reference Guide (PRG) for a listing of standard factory settings.

Scancode Tables

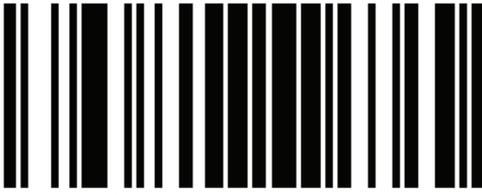
Reference the Gryphon™ I GD4100/GM410X PRG for information about control character emulation which applies to keyboard interfaces.

Country Mode

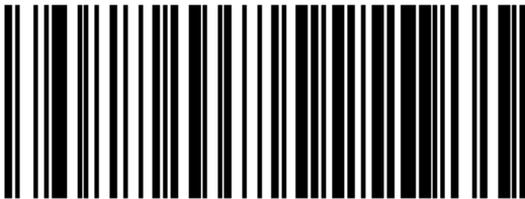
This feature specifies the country/language supported by the keyboard. Only the following interfaces support ALL Country Modes.

- USB Keyboard (without alternate key encoding)
- AT, PS/2 25-286, 30-286, 50, 50Z, 60, 70, 80, 90 & 95 w/Std Key Encoding
- Keyboard Wedge for IBM AT PS2 with standard key encoding but without external keyboard
- AT, PS/2 25-286, 30-286, 50, 50Z, 60, 70, 80, 90 & 95 without Alternate Key
- Keyboard Wedge for IBM AT PS2 without alternate key encoding but without external keyboard

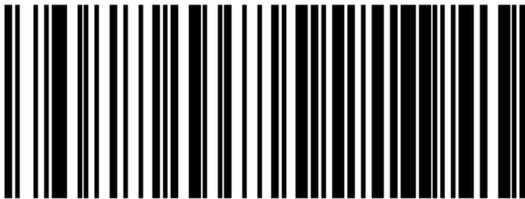
All other interfaces support ONLY the following Country Modes: U.S., Belgium, Britain, France, Germany, Italy, Spain, Sweden.

COUNTRY MODE

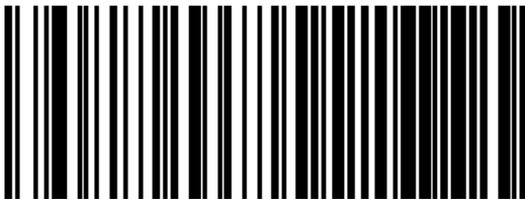
ENTER/EXIT PROGRAMMING MODE



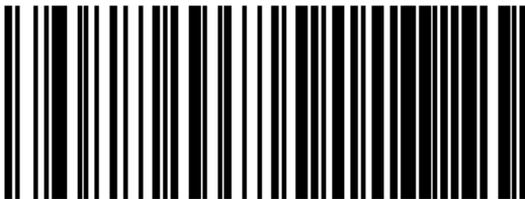
Country Mode = U.S.



Country Mode = Belgium



Country Mode = Britain



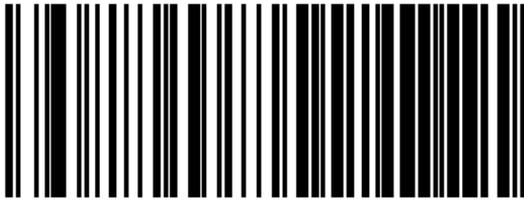
Country Mode = Croatia*



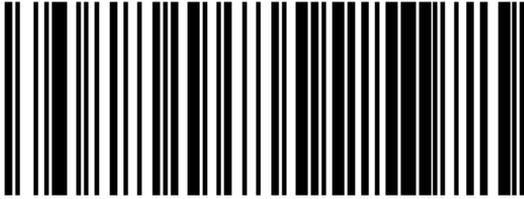
Country Mode = Czech Republic*

*Supports only the interfaces listed in the Country Mode feature description

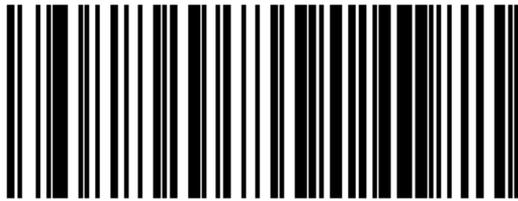
COUNTRY MODE (continued)



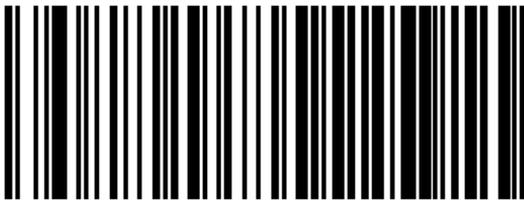
Country Mode = Denmark*



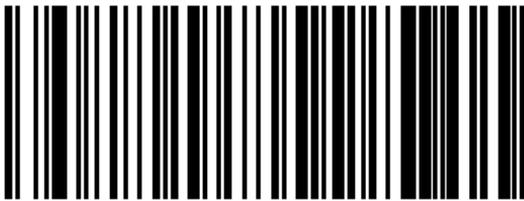
Country Mode = France



Country Mode = French Canadian

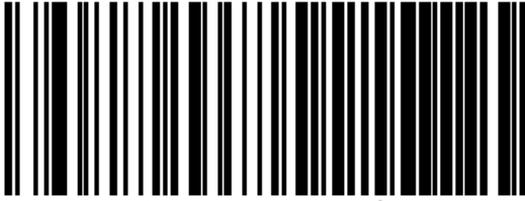


Country Mode = Germany

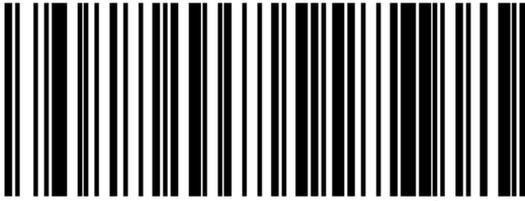


Country Mode = Hungary*

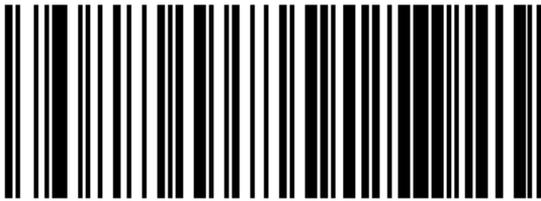
*Supports only the interfaces listed in the Country Mode feature description

COUNTRY MODE (continued)

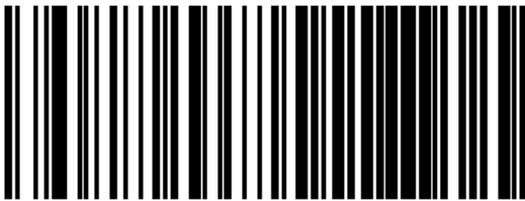
Country Mode = Italy



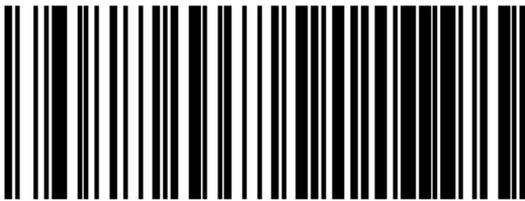
Country Mode = Japanese 106-key*



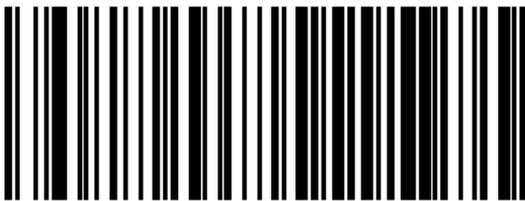
Country Mode = Lithuanian



Country Mode = Norway*



Country Mode = Poland*



Country Mode = Portugal*

*Supports only the interfaces listed in the Country Mode feature description

COUNTRY MODE (continued)



Country Mode = Romania*



Country Mode = Slovakia*



Country Mode = Spain



Country Mode = Sweden

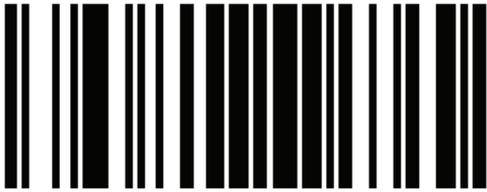
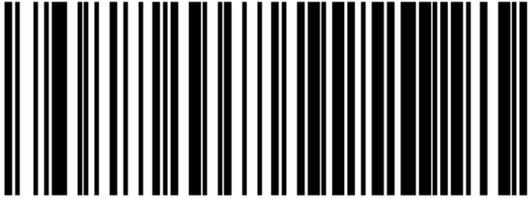


Country Mode = Switzerland*

*Supports only the interfaces listed in the Country Mode feature description

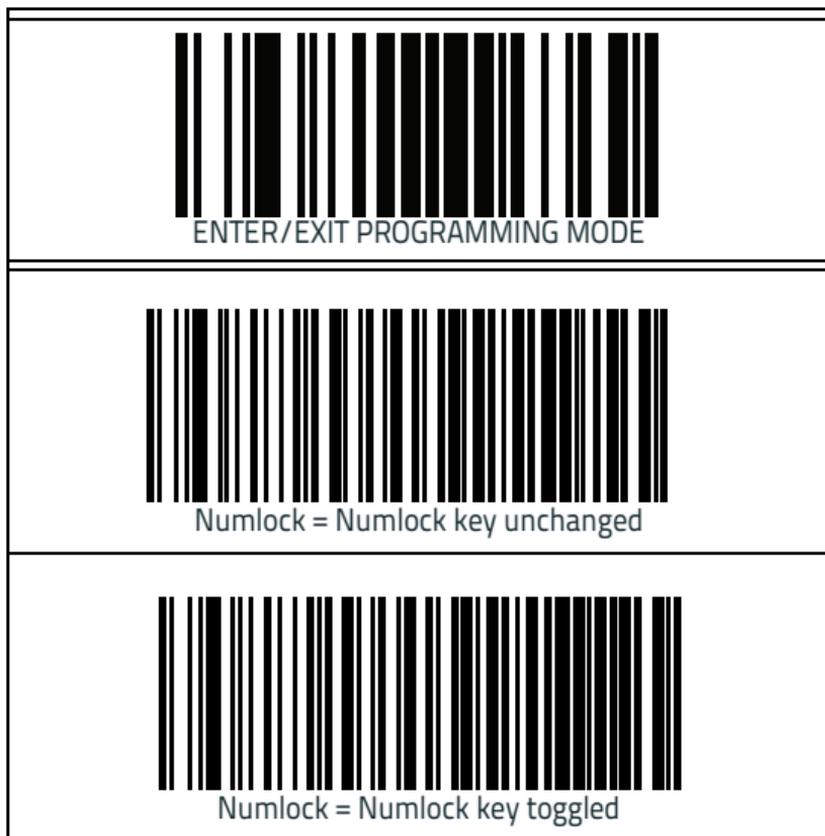
Caps Lock State

This option specifies the format in which the reader sends character data. This applies to keyboard wedge interfaces. This does not apply when an alternate key encoding keyboard is selected.

 ENTER/EXIT PROGRAMMING MODE
 Caps Lock State = Caps Lock OFF
 Caps Lock State = Caps Lock ON
 Caps Lock State = AUTO Caps Lock Enable

Numlock

This option specifies the setting of the Numbers Lock (Numlock) key while in keyboard wedge interface. This only applies to alternate key encoding interfaces. It does not apply to USB keyboard.



Programming

The reader is factory-configured with a set of standard default features. After scanning the interface barcode from the Interfaces section, you can select other options and customize your reader through use of the instructions and programming barcodes available in the Gryphon™ I GD4100/GM410X Product Reference Guide (PRG). Check the corresponding features section for your interface, and also the Data Editing and Symbologies chapters of the PRG.

Using the Programming Barcodes

This manual contains barcodes which allow you to reconfigure your reader. Some programming barcode labels, like the [Standard Product Default Settings on page 31](#), require only the scan of that single label to enact the change.

Other barcodes require the reader to be placed in Programming Mode prior to scanning them. Scan an ENTER/EXIT barcode once to enter Programming Mode, scan the desired parameter settings, then scan the ENTER/EXIT barcode a second time to accept your changes, exit Programming Mode and return the reader to normal operation. */9-

Configure Other Settings

Additional programming barcodes are available in the Gryphon™ I GD4100/GM410X PRG to allow for customizing programming features. If your installation requires different programming than the standard factory default settings, refer to the PRG.

Resetting Standard Product Defaults

If you aren't sure what programming options are in your reader, or you've changed some options and want the factory settings restored, scan the Standard Product Default Settings barcode below to copy the factory configuration for the currently active interface to the current configuration.



Factory defaults are based on the interface type. Configure the reader for the correct interface before scanning this label.



Standard Product Default Settings

Technical Specifications

The following table contains Physical and Performance Characteristics, User Environment and Regulatory information.

Item	Description
Physical Characteristics	
Color	White/Gray Black/Gray
Dimensions	Height 7.1"/181 mm Length 3.9"/100 mm Width 2.8"/71 mm
Weight (without cable)	Approximately 8.7 ounces/246 g (reader with display) 8.7 ounces/246 g (base charger)
Electrical Characteristics	
Battery Type	Li-Ion battery pack
Typical charge time for full charge from full discharge	4 hours with 12V external power supply adapter ^a
	Max 22 hours with Host power (in this case no supply adapter is needed) ^a
Operating autonomy (continuous reading)	50,000 reads (typical)
Cradle consumption and DC input supply range	Volt 4.75-14 VDC; Power <8W ^b ; Max 500mA when in host/bus powered mode ^b .
Performance Characteristics	
Light Source	LEDs
Roll (Tilt) Tolerance	± 35° from normal
Pitch Tolerance	± 65°
Skew (Yaw) Tolerance	± 65°
Field of View	10" (25.4cm) wide at 12.5" (31.8cm) from the reader

a. Charge Times are much lower when battery is within daily typical operating condition.

b. Typical input current measured under factory default configuration.

Item	Description
Depth of Field (Typical) ^a	3 mil – 2.9" to 4.7" (7.5cm to 12cm) 13 mil ^d – 1.2" to 23.6" (3cm to 60cm) 20 mil – 1.2" to 31.5" (3cm to 80cm)
Minimum Element Width	3 mil
Print Contrast Minimum	15% minimum reflectance
Decode Capability	UPC/EAN/JAN, P2 /P5 add-ons; Code 39; Italian Pharmacode 39; Code 128; C128 ISBT; Code 128 add-ons; I 2 of 5; Standard 2 of 5; Code 11; Codabar; EAN 128; Code 93; MSI; GS1 DataBar™ Omnidirectional, GS1 DataBar™ Limited, GS1 DataBar™ Expanded; Code4, Code5.
Interfaces Supported ^b	RS-232 Std, RS-232 Wincor-Nixdorf, RS-232 OPOS, IBM 46xx (ports 5B and 9B), USB Com Std., USB Keyboard, USB Alternate Keyboard, USB OEM, Keyboard Wedge (AT with or w/o Alternate Key, IBM AT PS2 with or w/o Alternate Key, PC-XT, IBM 3153, IBM Terminals 31xx, 32xx, 34xx, 37xx make only and make break keyboard, Digital Terminals VT2x, VT3xx, VT4xx, and Apple) and Wand Emulation.
User Environment	
Operating Temperature	32° to 122° F (0° to 50° C)
Charging Temperature	32° to 104° F (0° to 40° C)
Storage Temperature	-4° to 158° F (-20° to 70° C)
Humidity	Operating: 5% to 90% relative humidity, non-condensing
Drop Specifications	Scanner withstands 18 drops from 1.8 meters (5.9 feet) to concrete

Item	Description
Ambient Light Immunity	Up to 100,000 Lux
Contaminants Spray/rain Dust/particulates	IEC 529-IP52 (scanner only)
ESD Level	16 KV

- a. 13 mils DOF based on EAN. All others are Code 39. All labels grade A, typical environmental light, 20°C, label inclination 10°
- b. See [Interface Selection on page 18](#) for a listing of available interface sets by model type.

Item	Description	
Regulatory		
See the Regulatory Addendum.		
Radio Features		
	433MHz model	910MHz model
Working Center Frequency	433.920 MHz	910.000 MHz
Range (in open air)	30 m	
System Configuration		
	433MHz model	910MHz model
Max. number of devices per base station	16	16

LED and Beeper Indications

The reader's beeper sounds and its LED illuminates to indicate various functions or errors on the reader. An optional 'Green Spot' also performs useful functions. The following tables list these indications. One exception to the behaviors listed in the tables is that the reader's functions are programmable, and may or may not be turned on. For example, certain indications such as the power-up beep can be disabled using programming barcode labels.

INDICATION	DESCRIPTION	LED	BEEPER
Power-up Beep	The reader is in the process of powering-up.		Reader beeps four times at highest frequency and volume upon power-up.
Good Read Beep	A label has been successfully scanned by the reader.	LED behavior for this indication is configurable via the feature 'Good Read: When to Indicate' (see the PRG for information.)	The reader will beep once at current frequency, volume, mono/bi-tonal setting and duration upon a successful label scan.
ROM Failure	There is an error in the reader's software/programming	Flashes	Reader sounds one error beep at highest volume.

INDICATION	DESCRIPTION	LED	BEEPER
Limited Scanning Label Read	Indicates that a host connection is not established when the IBM or USB interface is enabled.	N/A	Reader 'chirps' six times at the highest frequency and current volume.
Reader Active Mode	The reader is active and ready to scan.	The LED is lit steadily ^a	N/A
Reader Disabled	The reader has been disabled by the host.	The LED blinks continuously	N/A
Green Spot is on continuously	While in Stand Mode or Trigger Stand Mode the green spot shall be on while in stand watch state.	N/A	N/A
Green Spot ^a flashes momentarily	Upon successful read of a label, the software shall turn the green spot on for the time specified by the configured value.	N/A	N/A
Programming Mode - The following indications ONLY occur when the reader is in Programming Mode.			

INDICATION	DESCRIPTION	LED	BEEPER
Label Programming Mode Entry	A valid programming label has been scanned.	LED blinks continuously	Reader sounds four low frequency beeps.
Label Programming Mode Rejection of Label	A label has been rejected.	N/A	Reader sounds three times at lowest frequency and current volume.
Label Programming Mode Acceptance of Partial Label	In cases where multiple labels must be scanned to program one feature, this indication acknowledges each portion as it is successfully scanned.	N/A	Reader sounds one short beep at highest frequency and current volume.
Label Programming Mode Acceptance of Programming	Configuration option(s) have been successfully programmed via labels and the reader has exited Programming Mode.	N/A	Reader sounds one high frequency beep and 4 low frequency beeps followed by reset beeps.

INDICATION	DESCRIPTION	LED	BEEPER
Label Programming Mode Cancel Item Entry	Cancel label has been scanned.	N/A	Reader sounds two times at low frequency and current volume.

- a. Except when in sleep mode or when a Good Read LED Duration other than 00 is selected

Error Codes

Upon startup, if the reader sounds a long tone, this means the reader has not passed its automatic Selftest and has entered FRU (Field Replaceable Unit) isolation mode. If the reader is reset, the sequence will be repeated. The following table describes the LED flashes/beep codes associated with an error found.

NUMBER OF LED FLASHES / BEEPS	ERROR	CORRECTIVE ACTION
1	Configuration	Contact Helpdesk for assistance
2	Interface PCB	
4	Reader Module	
5	Laser Pointer (if so equipped)	
6	Digital PCB	
14	CPLD/Code Mismatch	

Base Station Indications

INDICATION	LEDS
Power-up Complete	Yellow LED on
Reader Disabled by the HOST or the communication with HOST is not established	Yellow LED blinking ~1Hz
Data/labels are transmitted to the HOST	Yellow LEDs turned off for 100mSec
Programming Mode	Yellow LED blinks quickly
Configuration alignment with the HH is in progress	Red LED blinks quickly
Battery charger in progress	Red LED on
Battery charger complete	Green LED on
Battery charger error	Green LED and Red LEDs blink alternatively ~1Hz
No HH is placed on the cradle	Red and Green LEDs off

Ergonomic Recommendations



To avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.

Cleaning Procedure

Exterior surfaces and scan windows exposed to spills, smudges or debris accumulation require periodic cleaning to ensure best performance during scanning operations. Contacts on the scanner and base should also be cleaned as needed to ensure a good connection.

Follow the procedures described in this instruction sheet to keep your Gryphon device in good operating condition.



CAUTION

Be sure to turn off power and unplug the device from electrical outlet before cleaning.

Common Cleaning Solutions

The cleaners and disinfectants listed below are recommended for use on Datalogic's Disinfectant-Ready Enclosures:

Cleaners	Disinfectants
Formula 409® Glass and surface cleaner	CaviWipes™
Isopropyl alcohol	Clorox® bleach
Dish soap and water	Hepacide Quat® II
Windex® Original (Blue)	Sani-Cloth®
	Virex® II 256



Disinfectants may be harsh on metal contacts. They are recommended for use only on enclosures.



DO NOT spray or pour cleaner directly onto the unit.

DO NOT use solutions in their concentrated form.

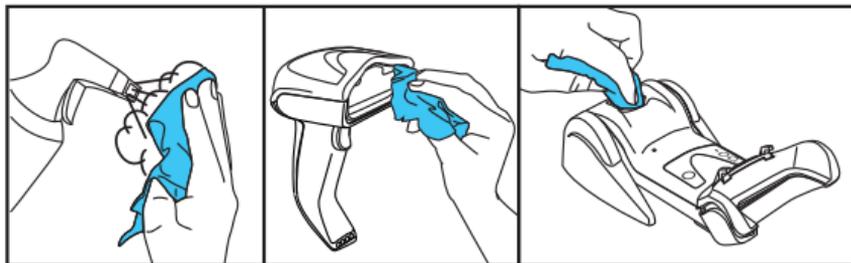
CAUTION

DO NOT use aerosols, solvents or abrasives.

DO NOT use paper towels or rough cloths to clean windows.

Cleaning enclosure and window surfaces

1. Moisten a soft cloth with a recommended cleaning solution. Be sure to apply the solution to your cloth first. Wring excessive liquid from the cloth.
2. Use the cloth to wipe down the surface of the unit. Use cotton swabs, lightly moistened, to reach in corners and crevices.
3. Minimize the amount of disinfectant applied to the contacts.
4. Use another clean dry cloth to remove any residue of the cleaning agent and ensure the unit is dry.



Cleaning electrical contact surfaces

1. Clean the enclosure and window first, as described above.
2. Use a soft cloth moistened with any isopropyl alcohol to clean the surface of the contact. Use care not to leave any cloth residue.
3. If needed, use a nylon bristled brush to remove stubborn contamination. Additionally, a clean

pencil eraser can be rubbed on the handheld contacts.

4. Finish by wiping with another clean dry cloth to remove any remaining cleaning agent and ensure the unit is dry.



Warranty

Datalogic warrants to Customer that Datalogic's products will be free from defects in materials and workmanship for a period of 3 years from product shipment. This warranty does not extend to batteries and cables.

Datalogic Limited Factory Warranty

Warranty Coverage

Datalogic hardware products are warranted against defects in material and workmanship under normal and proper use. The liability of Datalogic under this warranty is limited to furnishing the labor and parts necessary to remedy any defect covered by this warranty and restore the product to its normal operating condition. Repair or replacement of product during the warranty does not extend the original warranty term. Products are sold on the basis of specifications applicable at the time of manufacture and Datalogic has no obligation to modify or update products once sold.

If Datalogic determines that a product has defects in material or workmanship, Datalogic shall, at its sole option repair or replace the product without additional charge for parts and labor, or credit or refund the defective products duly returned to Datalogic. To perform repairs, Datalogic may use new or reconditioned parts, components, subassemblies or products that have been tested as meeting applicable specifications for equivalent new material and products. Customer will allow Datalogic to scrap all parts removed from the repaired product. The warranty period shall extend from the date of shipment from Datalogic for the duration published by Datalogic for the product at the time of purchase (Warranty period). Datalogic warrants repaired hardware devices against defects in workmanship and materials on the repaired assembly for a 90 day period starting from the date of shipment of the repaired product from Datalogic or until the expiration of the original warranty period, whichever is longer. Datalogic does not guarantee, and it is not responsible for, the maintenance of, damage to, or loss of configurations, data, and applications on the repaired units and at its sole discretion can return the units in the "factory default" configuration or with any software or firmware update available at the time of the repair (other than the

firmware or software installed during the manufacture of the product). Customer accepts responsibility to maintain a back up copy of its software and data.

Warranty Claims Process

In order to obtain service under the Factory Warranty, Customer must notify Datalogic of the claimed defect before the expiration of the applicable Warranty period and obtain from Datalogic a return authorization number (RMA) for return of the product to a designated Datalogic service center. If Datalogic determines Customer's claim is valid, Datalogic will repair or replace product without additional charge for parts and labor. Customer shall be responsible for packaging and shipping the product to the designated Datalogic service center, with shipping charges prepaid. Datalogic shall pay for the return of the product to Customer if the shipment is to a location within the country in which the Datalogic service center is located. Customer shall be responsible for paying all shipping charges, duties, taxes, and any other charges for products returned to any other locations. Failure to follow the applicable RMA policy, may result in a processing fee. Customer shall be responsible for return shipment expenses for products which Datalogic, at its sole discretion, determines are not defective or eligible for warranty repair.

Warranty Exclusions

The Datalogic Factory Warranty shall not apply to:

- (i) any product which has been damaged, modified, altered, repaired or upgraded by other than Datalogic service personnel or its authorized representatives;
- (ii) any claimed defect, failure or damage which Datalogic determines was caused by faulty operations, improper use, abuse, misuse, wear and tear, negligence, improper storage or use of parts or accessories not approved or supplied by Datalogic;
- (iii) any claimed defect or damage caused by the use of product with any other instrument, equipment or apparatus;
- (iv) any claimed defect or damage caused by the failure to provide proper maintenance, including but not limited to cleaning the upper window in accordance with product manual;

- (v) any defect or damage caused by natural or man-made disaster such as but not limited to fire, water damage, floods, other natural disasters, vandalism or abusive events that would cause internal and external component damage or destruction of the whole unit, consumable items;
- (vi) any damage or malfunctioning caused by non-restoring action as for example firmware or software upgrades, software or hardware reconfigurations etc.;
- (vii) the replacement of upper window/cartridge due to scratching, stains or other degradation and/or
- (viii) any consumable or equivalent (e.g., cables, power supply, batteries, keypads, touch screen, triggers etc.).

No Assignment

Customer may not assign or otherwise transfer its rights or obligations under this warranty except to a purchaser or transferee of product. No attempted assignment or transfer in violation of this provision shall be valid or binding upon Datalogic.

DATALOGIC'S LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. DATALOGIC SHALL NOT BE LIABLE FOR ANY DAMAGES SUSTAINED BY CUSTOMER ARISING FROM DELAYS IN THE REPLACEMENT OR REPAIR OF PRODUCTS UNDER THE ABOVE. THE REMEDY SET FORTH IN THIS WARRANTY STATEMENT IS THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR WARRANTY CLAIMS. UNDER NO CIRCUMSTANCES WILL DATALOGIC BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY LOST PROFITS, OR ANY INCIDENTAL, CONSEQUENTIAL INDIRECT, SPECIAL OR CONTINGENT DAMAGES REGARDLESS OF WHETHER DATALOGIC HAD ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

Risk of Loss

Customer shall bear risk of loss or damage for product in transit to Datalogic. Datalogic shall assume risk of loss or damage for product in Datalogic's possession. In the absence of specific written instructions for the return of product to Customer, Datalogic will select the carrier, but

Datalogic shall not thereby assume any liability in connection with the return shipment.

Support Through the Website

Datalogic provides several services as well as technical support through its website.

Log on to www.datalogic.com and click on the **SUPPORT > GENERAL DUTY HANDHELD SCANNERS** category link.

From this page you can select your product model from the dropdown list which gives you access to:

Downloads including Data Sheets, Manuals, Software & Utilities, and Drawings;

Repair Program for On-Line Return Material Authorizations (RMAs) plus Repair Center contact information;

Service Program containing details about Maintenance Agreements;

Technical Support through email or phone.



©2009-2017 Datalogic S.p.A. and/or its affiliates. All rights reserved.
Datalogic and the Datalogic logo are registered trademarks of
Datalogic S.p.A. in many countries, including the U.S. and the E.U.

Datalogic USA Inc.

959 Terry Street | Eugene, OR 97402 | U.S.A. |

Telephone: (541) 683-5700 |

Fax: (541) 345-7140



820091314

(Rev O)

June 2017