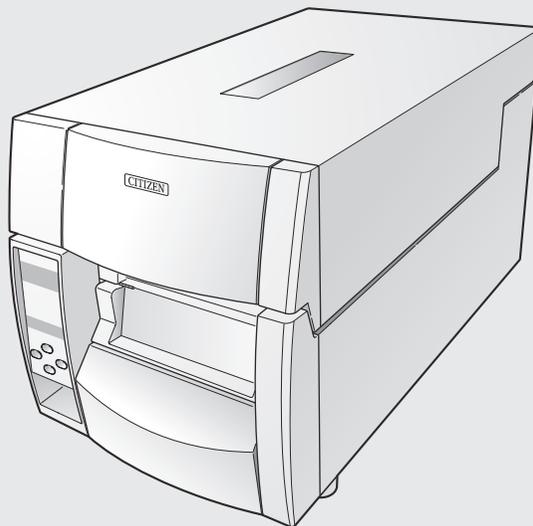


*Direct Thermal Barcode & Label Printer*  
**CL-S700DT**

**USER'S MANUAL**



# CONTENTS

## Before Operation

|   |   |
|---|---|
| INTRODUCTION .....  | 3 |
| COMPLIANCE STATEMENT FOR EUROPEAN USERS .....                     | 4 |
| GS MARK STATEMENT .....   | 4 |
| FCC COMPLIANCE STATEMENT FOR AMERICAN USERS .....                 | 4 |
| EMI COMPLIANCE STATEMENT FOR CANADIAN USERS .....                 | 5 |
| ETAT DE CONFORMITE EMI A L'USAGE DES UTILISATEURS CANADIENS ..... | 5 |
| IMPORTANT SAFETY INSTRUCTIONS .....                               | 6 |
| NOTICE .....  | 7 |
| SAFETY INSTRUCTIONS .....   | 8 |

## Chapter 1 Setup

|                                       |    |
|---------------------------------------|----|
| Confirmation of Carton Contents ..... | 10 |
| Part Names and Functions .....        | 11 |
| Connection to Power .....             | 17 |
| Driver Installation .....             | 17 |
| Connection to a Computer .....        | 18 |

## Chapter 2 Printer Operation

|                                |    |
|--------------------------------|----|
| Power ON/OFF .....             | 19 |
| Normal Operating Mode .....    | 20 |
| Setting the Media .....        | 22 |
| Mode Settings .....            | 26 |
| Emulation Auto-Detection ..... | 41 |

## Chapter 3 Printer Adjustments

|  |    |
|--|----|
| Sensor Adjustments and Calibration ..... | 42 |
| Media Thickness Adjustment .....         | 45 |
| Media Width Adjustment .....             | 46 |
| Cleaning .....                           | 47 |

## Chapter 4 Troubleshooting -----48

## Appendixes

|   |    |
|---|----|
| Specifications .....                          | 50 |
| Interfaces .....                              | 53 |
| Connecting the Optional Interface Board ..... | 59 |

# INTRODUCTION

Thank you for purchasing a Citizen label printer featuring high performance printing, easy media loading and unique front access.

## **Main Features**

### **<Easy Access - Easy Operation>**

The printer is designed for all day-to-day operations to be accessible from the front of the printer so there is no need to move items near to the printer for access for media loading.

### **<Hi-Open™ printer case>**

The main printer's case lifts directly upwards meaning that no space is needed on either side of the printer. The power switch is located in a recessed panel at the front of the printer so it can be easily accessed without moving the printer.

### **<The Easiest Media Loading>**

The Hi-Lift™ metal print head mechanism opens so that it is completely clear of the media path so that the paper can be loaded without any part of the printer in the way.

### **<Easy Printer Control and Configuration>**

The clear, easy-to-see backlit LCD makes both configuration and operation easy with simple messages about the printer's status and also the ability for quick configuration when needed.

### **<Dual Programming Language>**

This printer contains both the Datamax® and Zebra® emulations. By using the keys on the operation panel, it is easy to simply switch between the two emulations to meet your program.

### **<Interfaces and Options>**

Serial and USB interfaces are supplied as standard and optional Parallel interface, Ethernet and Wireless LAN boards can be fitted quickly and easily. An auto-cutter and peeler option is also available and can be easily installed.

# **COMPLIANCE STATEMENT FOR EUROPEAN USERS**

CE marking shows conformity to the following criteria and provisions:

Low Voltage Directive (2006/95/EC)/EN60950-1

EMC Directive (2004/108/EC)/EN55022, EN55024, EN61000-3-2 & EN61000-3-3

## **GS MARK STATEMENT**

This product has been tested under EN ISO 7779 and has an acoustic level output no higher than 55db(A).

This device is not intended for use at a video workstation in compliance with Bildscharb V.

This device is not intended for use in the direct field of view at visual display workplaces. To avoid incommoding reflections at visual display workplaces this device must not be placed in the direct field of view.

## **FCC COMPLIANCE STATEMENT FOR AMERICAN USERS**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

# EMI COMPLIANCE STATEMENT FOR CANADIAN USERS

## **This Class A digital apparatus complies with Canadian ICES-003.**

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications. This equipment is designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**CAUTION:** Use shielded cables to connect this device to computers.  
Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

## ETAT DE CONFORMITE EMI A L'USAGE DES UTILISATEURS CANADIENS

### **Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.**

Cet équipement produit et utilise l'énergie à radiofréquences et s'il n'est pas installé et utilisé correctement, c'est à dire en accord strict avec les instructions du fabricant, il risque de provoquer des interférences avec la réception de la radio et de la télévision.

Le présent appareil numérique n'émet pas de bruits radio électriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.

Cet équipement est conçu pour fournir une protection satisfaisante contre de telles interférences dans une installation résidentielle. Cependant, il n'y a pas de garantie contre les interférences avec les réceptions radio ou télévision, provoquées par la mise en et hors circuit de l'équipement; aussi, il est demandé à l'utilisateur d'essayer de corriger l'interférence par l'une ou plus des mesures suivantes:

- Réorienter l'antenne de réception.
- Installer l'ordinateur autre part, par égard pour le récepteur.
- Brancher l'ordinateur dans une prise de courant différente de façon à ce que l'ordinateur et le récepteur soient branchés sur des circuits différents.

# IMPORTANT SAFETY INSTRUCTIONS

- Read all of these instructions and save them for later reference.
- Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water.
- Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the product.
- Slots and openings on the cabinet and the back or bottom are provided for ventilation. To ensure reliable operation of the product and to protect it from overheating, do not block or cover these openings. The openings should never be blocked by placing the product on a bed, sofa, rug or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
- This product should be operated from the type of power source indicated on the marking label. If you are not sure of the type of power available, consult your dealer or local power company.
- This product is equipped with a three-pronged plug, a plug having a third (grounding) pin. This plug will only fit into a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the grounding-type plug.
- Do not allow anything to rest on the power cord. Do not locate this product where the cord will be walked on.
- If an extension cord is used with this product, make sure that the total of the ampere ratings on the products plugged into the extension cord do not exceed the extension cord ampere rating. Also, make sure that the total of all products plugged into the wall outlet does not exceed 15 amperes for 120V outlet and 7.5 amperes for 220V-240V outlet.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- Except as explained elsewhere in this manual, don't attempt to service this product yourself. Opening and removing those covers that are marked "Do Not Remove" may expose you to dangerous voltage points or other risks. Refer all servicing on those compartments to service personnel.
- The mains plug on this equipment must be used to disconnect mains power. Please ensure that the socket outlet is installed near the equipment and shall be easily accessible.
- Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - A. When the power cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions since improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
  - E. If the product has been dropped or the cabinet has been damaged.
  - F. If the product exhibits a distinct change in performance, indicating a need for service.

# NOTICE

- Before use, be sure to read this manual. And keep it handy for reference when needed.
- The contents of this manual may change without prior notice.
- Reproduction, transfer, or transmission of the contents of this manual without prior consent is strictly prohibited.
- We are not liable for any damage resulting from the use of the information contained herein, regardless of errors, omissions, or misprints.
- We are not liable for any problems resulting from the use of optional products and consumable supplies other than the designated products contained herein.
- Do not handle, disassemble or repair the parts other than those specified in this manual.
- We are not liable for any damage caused by user's erroneous use of the printer and inadequate environment.
- Data residing in the printer is temporary. Therefore, all data will be lost if power is lost. We are not liable for any damage or loss of profits caused by data loss due to failures, repairs, inspections, etc.
- Please contact us if there are any mistakes or ambiguities within this manual.
- If there are missing or incorrectly collated pages in this manual, contact us to obtain a new manual.

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# SAFETY INSTRUCTIONS

## which must be strictly observed !

- To prevent personal injury or property damage, the following shall be strictly observed.
- The degree of possible injury and damage due to incorrect use or improperly following instructions is described below.

|  |   |
|--|---|
|  <b>Warning</b> | Indicates a situation which, if not observed and handled properly, could result in death or serious injury. |
|  <b>Caution</b> | Indicates a situation which, if not observed and handled properly, could result in injury.                  |



: This is a mark to call attention to the reader.

### **Warning**

**Never perform the following. If not avoided, these may cause damage or trouble to the printer or cause the printer to overheat and release smoke and cause burns or an electrical shock. If the printer is damaged or is malfunctioning, be sure to turn the printer off immediately and remove the power cord from the outlet, then consult our service personnel.**

- Do not place the printer in a poorly ventilated area, or shut off the air vent of the printer.
- Do not place the printer where chemical reactions occur, such as in laboratories or where air is mixed with salt or gas.
- Do not use a power voltage or frequency other than those specified.
- Do not plug/unplug the power cord or attach/detach the interface cable by simply grabbing the power cord or interface cable. Do not pull or carry the printer when the tension of the power cord or interface cable is increased.
- Do not drop or put foreign matter such as clips and pins into the printer. This may cause problems.
- Do not plug the power cord into an outlet with many loads.
- Do not spill drinks such as tea, coffee and juice on the printer or spray insecticide on the printer. If drink or water is spilled, first be sure to turn the power off and remove the power cord from the outlet, then consult our service personnel.
- Do not disassemble or modify the printer.

**Discard or safely store the plastic packing bag. This bag should be kept away from children. If the bag is pulled over a child's head, it may cause suffocation.**

## General Precautions

### **Caution**

- Prior to operation, read the safety instructions carefully and observe them.
- Do not drop or put foreign matter such as clips and pins into the printer. This may cause problems.
- Be careful when moving or carrying the printer. Dropping the printer may cause injury or property damage.
- Make sure if you open the top cover, it is opened all the way. If only partially open, the cover could slam shut, possibly causing injury.
- When the cover is open, be careful of the corners of the cover. They could cause injury.
- Do not open the printer during printing.
- When cleaning the surface of the printer case, do not use the cloth that is soaked in thinner, trichloroethylene, benzene, ketone or similar chemicals.
- Do not use the printer where there is a lot of oil, iron particles, or dust.
- Do not spill liquids or spray insecticide on the printer.
- Do not jolt or impact to the printer by stepping on, dropping or hitting the printer.
- Operate the control panel properly. A careless, rough handling may cause problems or malfunction. Do not use such sharp-edged tool as a ballpoint pen for operation.
- Be careful of the edges of the plates so injury or property damage is possible.
- If a problem occurs during printing, stop the printer immediately and unplug the power cord from the outlet.
- When printer trouble occurs, do not try to disassemble it. Instead, consult our service personnel.

## Precautions When Installing the Printer

### **Caution**

- Prior to operation, read the safety instructions carefully and observe them.
- Do not use or store the printer near fire, excessive moisture, in direct sunlight, near an air conditioner or heater or other source of unusually high or low temperature or humidity or excessive dust.
- Do not place the printer where chemical reactions occur, such as in a laboratory.
- Do not place the printer where air is mixed with salt or gas.
- The printer must sit on a firm, level surface where there is ample ventilation. Never allow the printer's air vent to be blocked by a wall or other object.
- Do not put anything on the top of printer.
- Do not place the printer near a radio or television, and do not use the same wall outlet for the printer and radio or television. Radio or television reception could be adversely affected.
- Use the power cord supplied with the product. Never use the power cord for other product.
- Do not put anything on the power cord or step on it.
- Do not drag or carry the printer with the power cord or interface cable.
- Avoid plugging the power cord into an outlet with many loads.
- Do not bundle the power cord when inserting the plug.
- Always grip the plug housing, not the cord, to plug/unplug the power cord.
- Make certain the power is turned off before connecting/disconnecting the interface cable.
- Avoid lengthening the signal cable or connecting it to any noise-producing device. If it is unavoidable, use the shielded cable or twisted pair for each signal.
- Place the printer near the outlet where the power cord can be unplugged easily to shut off power.
- Use the AC outlet that accepts a three-pronged plug. Otherwise, static electricity may be generated and there will be danger of electric shock.

## Confirmation of Carton Contents

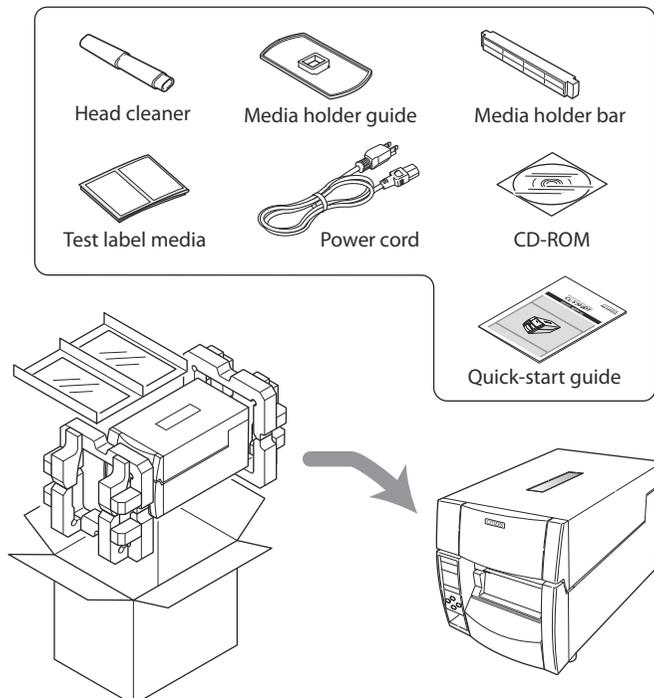
### Removing the Packing Material

The printer is shipped with adhesive tape in place to hold the top cover closed. Simply remove the two pieces of tape on either side of the top cover. Then simply open the cover by lifting up and tipping it backwards.

There is another strip of adhesive tape that must be removed which holds the mechanism closed for shipping. Remove the tape and attached paper by carefully peeling from the plastic case.

Retain the tape should you need to transport the printer again. A further piece of packing paper is inside the mechanism and you can remove this when the head is opened as explained later in the manual.

Check that the following accessories are included with the printer in the carton.



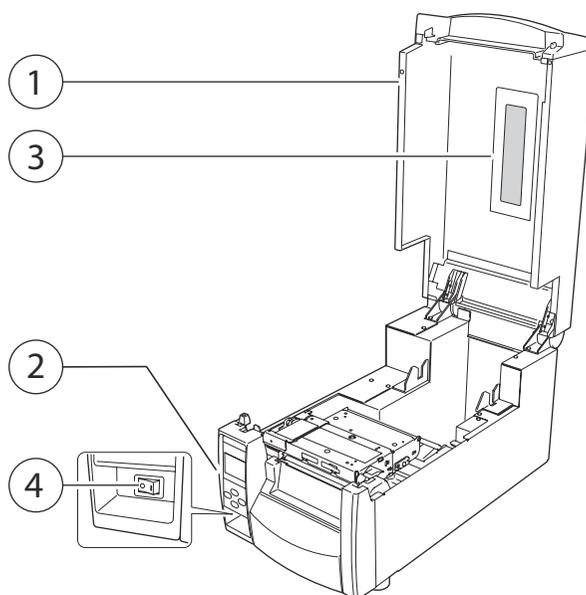
**Note:** The empty carton and packing materials should be stored for future shipping of the printer.

## Caution

- Be careful when moving or carrying the printer and when taking the printer out of the carton. The printer may cause injury or property damage if dropped. Be sure to grip the printer housing firmly when taking it out of the carton. Do not grip the printer by the foam packing material which may break, causing the printer to drop.
- When opening the cover, open it all the way. If only part way open the cover could slam shut, possibly causing injury.
- Be careful of the edge of the cover when the cover is opened. It may cause injury or property damage.
- Be careful of the edges of the metal plates as injury or property damage is possible.

## Part Names and Functions

### Inside the printer

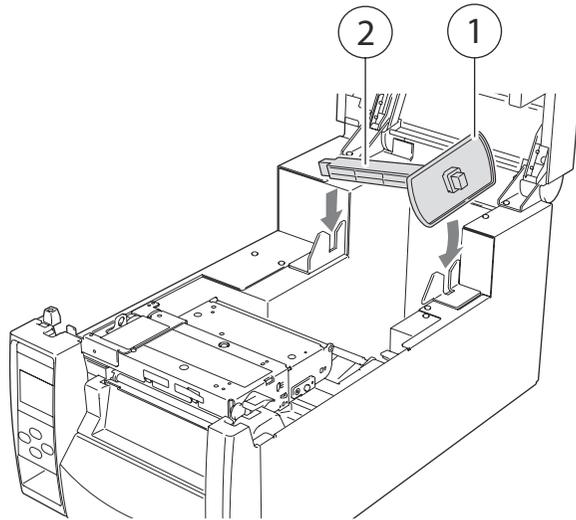


- ① **Top cover**  
Is opened vertically to set media.
- ② **Operation panel**  
This is used to make changes and adjustments to the printer and its configuration.
- ③ **Top cover window**  
The amount of media remaining can be checked through this window.
- ④ **Power switch**  
This is the power switch for the printer.

*Operation Panel (p.15)*

*Power ON/OFF (p.19)*

## Part Names and Functions

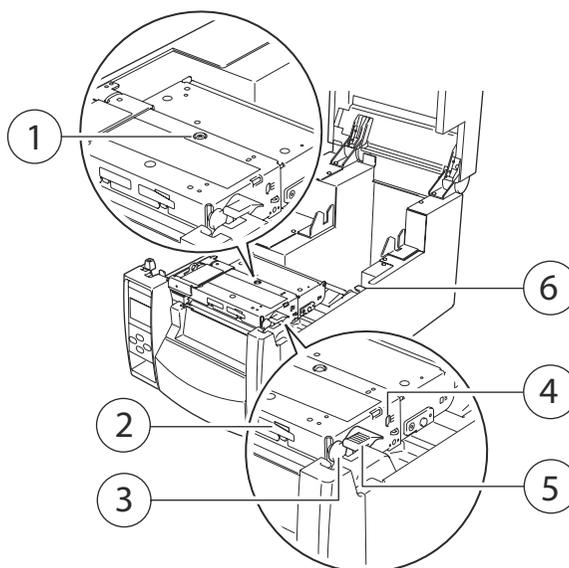


① **Media holder guide**

This guide is moved horizontally to match the media size.  
The guide can be sliding it from the holder bar.

② **Media holder bar**

The media is supported by the media holder bar when installed in the printer.

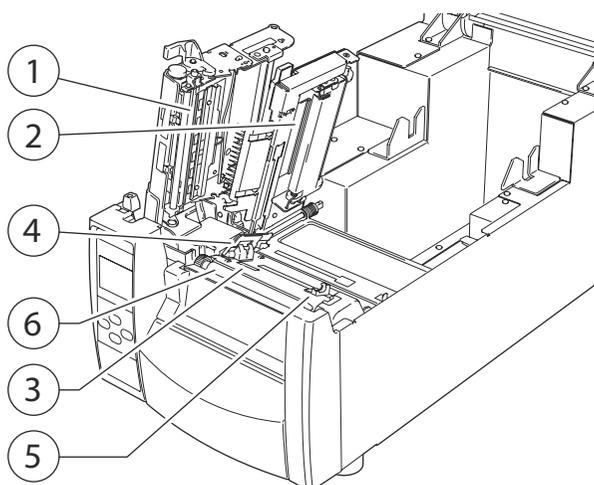


*Media Thickness Adjustment  
(p.45)*

*Media Width Adjustment (p.46)*

- ① **Media thickness adjustment screw**  
It is adjusted to match the thickness of the media.
- ② **Media width adjustment indicator**
- ③ **Media width adjustment knob**  
It is adjusted to match the width of the media.
- ④ **Media thickness adjustment indicator**
- ⑤ **Head open lever**  
The head unit can be raised to install media by pushing this lever.  
It locks the head unit during printing.
- ⑥ **Damper arm open lever**  
The damper arm can be raised to install media by pushing this lever.

## Part Names and Functions



① **Thermal printhead**

This is the printhead. Avoid touching this with your fingertips and leaving grease or dirt on the printhead surface.

② **Damper arm**

The media can be installed by raising this arm.  
The media can be held in place by lowering this arm.

③ **Fixed media sensor**

Alternative method to detect the label or tag position. This sensor is more accurate for small labels as it is closer to the print head.

④ **Left media guide**

This is a fixed part of the printer. The left side of the media (labels, tags) as viewed from the front of the printer should be placed against this media guide.

⑤ **Right, movable media guide**

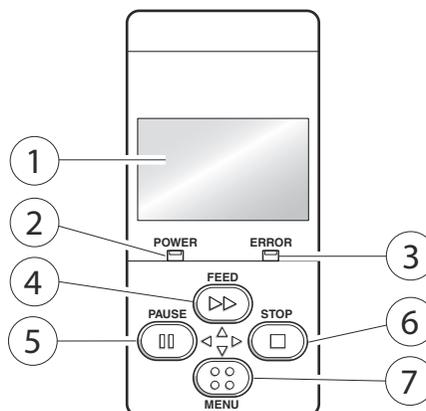
Slide the right media guide so that it just touches the media. It should "guide" the media through the printer. It should **not hold it firmly** otherwise the media will jam.

⑥ **Platen**

Interlocked with the thermal printhead, it feeds media backwards or forwards.

*Installing the Media (p.25)*

## Operation Panel



*LED Functions (p.21)*

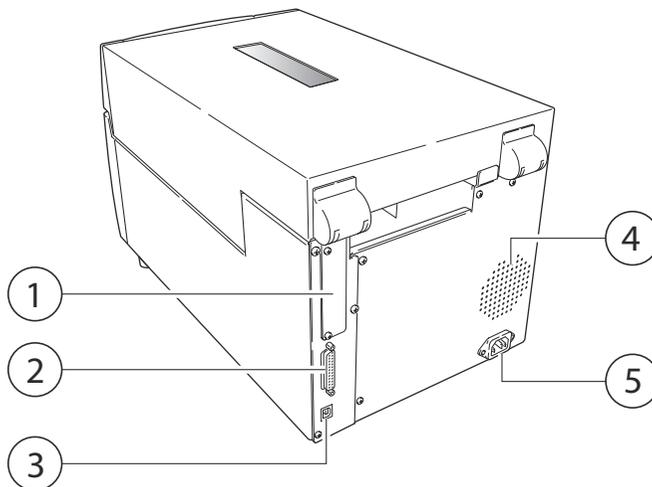
*Normal Operating Mode (p.20)*

*Menu Setup Mode (p.28)*

- ① **LCD display**  
This displays the operational status of the printer.
- ② **POWER LED**  
This is lit when the printer power is on. (green)
- ③ **ERROR LED**  
This is lit or flashes when the printer is in an alarm or error status. (orange)
- ④ **FEED key**  
This key feeds the media to the top of the next label or form.
- ⑤ **PAUSE key**  
This temporarily stops printing.
- ⑥ **STOP key**  
This stops printing or cancels the alarm.
- ⑦ **MENU key**  
In normal operation, this key will enter the menu configuration mode. It can be configured to repeat the previous label, if preferred.

## Part Names and Functions

## Rear View



*Parallel Interface (p.55)*

*Serial Interface (p.53)*

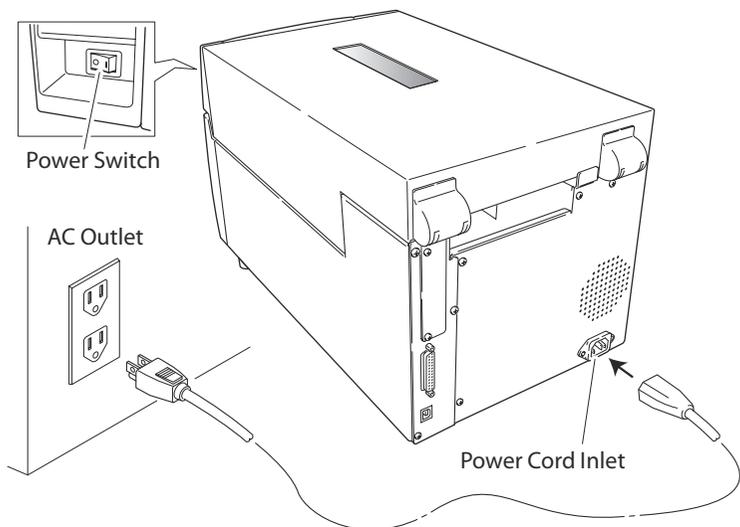
*USB Interface (p.58)*

*Connection to Power (p.17)*

- ① **Interface cover**  
Optional interface board can be installed by removing the interface cover.
- ② **Serial interface (RS232C)**  
This receives serial transmission of data from a host computer.
- ③ **USB interface**  
This receives USB transmission of data from a host computer.
- ④ **Warm air opening**  
It allows warm air to vent from the printer.  
Be sure not to block it with media etc.
- ⑤ **Power cord inlet**  
The connector of the enclosed power cord is connected here.

## Connection to Power

1. The power switch is located on the front of the printer recessed below the control panel. Check that the power switch is turned OFF.
2. Insert the power cord in to the inlet on the printer.
3. Insert the plug of the power cord in the AC outlet.



### **Caution**

Use an AC outlet that accepts a three-pronged plug. Otherwise, static electricity may be generated and there will be danger of electric shock.

## Driver Installation

The computer may automatically detect the presence of the new printer when it is first started, depending on the computer type, interface and operating system. Follow any on-screen instruction and also instructions supplied with any additional CD-ROM or floppy disk included with your printer.

Your supplier will assist you with the correct drivers and software which are compatible with your particular computer system.

## Connection to a Computer

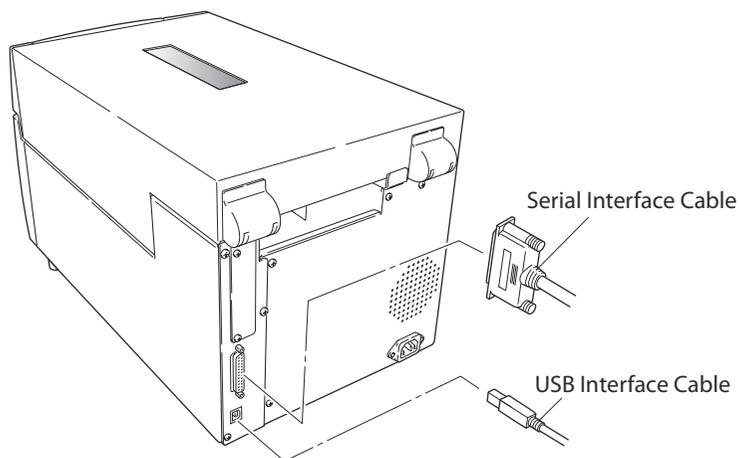
This product has two interfaces that can be used to receive printing data: a serial port (RS232C) and a USB port (USB1.1). An optional internal network interface or parallel interface (IEEE1284, Non-L. P. S.) can be added by your dealer.

To connect the cable, proceed as follows:

1. Turn OFF both power switches of the printer and the computer.
2. Connect one end of the interface cable to the interface connector on the back of the printer and secure it with locks or locking screws, where available.
3. Connect the other end of the interface cable to the interface connector on the computer and secure it with locks or locking screws, where available.

*Serial Interface (p.53)*

*USB Interface (p.58)*



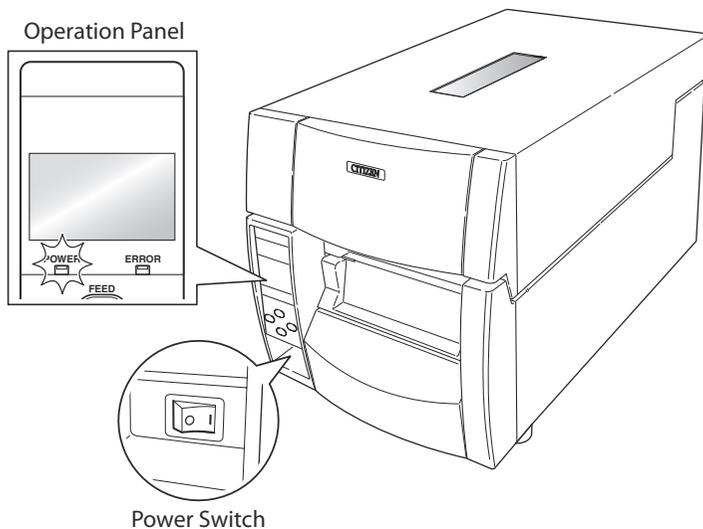
*Connecting the Optional  
Interface Board (p.59)*

**Note:** If an optional parallel interface or network interface is used, the interface cover is removed from the printer.

## Power ON/OFF

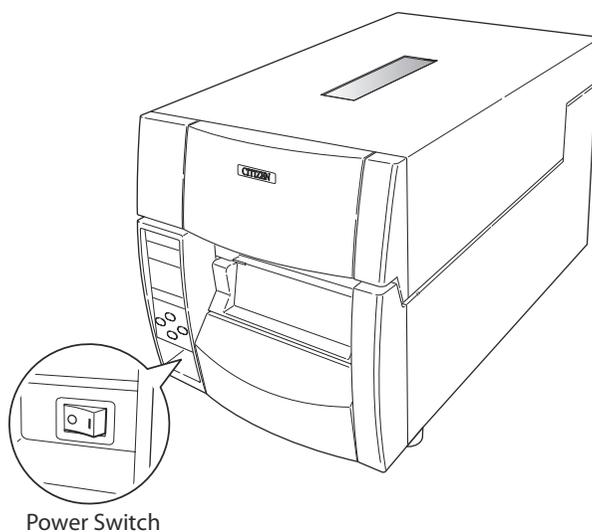
### Turning on the power

1. The power switch is conveniently located at the front of the printer for easy access during normal operation. It is in the recess underneath the control panel so it cannot be accidentally operated by mistake.
2. The POWER LED is lit.



### Turning off the power

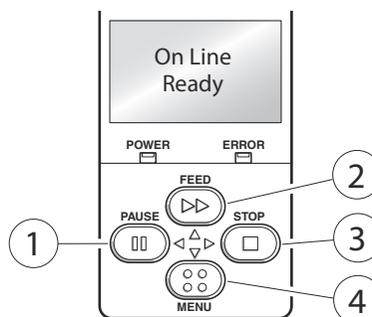
1. Turn off the power switch of the printer.
2. The POWER LED goes off.



*Menu Setup Mode (p.28)*

## Normal Operating Mode

When the power is turned on, the printer enters normal operating mode. The control keys activate the following functions.



### ① PAUSE key: Temporarily pauses printing

- When this key is pushed once, the LCD indicates "Pause" and the printer temporarily pauses.
- When it is pushed during printing, the printer pauses after the label currently being printed is issued. Pressing the key a second time restarts printing and the remaining number of designated labels are printed.

### ② FEED key: Feeds media

- Pressing this key feeds media to the print start position. The distance it is fed is determined by automatically detecting the front end of the media when using label media, and when continuous media has been designated, a fixed quantity is fed, then feeding stops.
- When the TEAR OFF setting is effective, feeding stops when the media has been fed to the TEAR OFF location.
- When the optional cutter unit is installed, the media is fed to the cut position then it is cut.
- If the optional peeler unit is installed, the media is fed to the peeling location. When the media is pausing at the peeling position, feeding does not occur, even if the FEED key is pushed.

### ③ STOP key: It stops printing and cancels the alarm

Pushing this key once during printing puts the printer in pause mode after the label is issued. It is possible to cancel 1 batch of label issuing data by pressing the STOP key for 4 seconds or longer in pause status. (The LCD indicates "Job Clear" during cancel.)

### ④ MENU key:

In normal operation, this key will enter the menu configuration mode. It can be configured to repeat the previous label, if preferred.

*Menu Setup Mode (p.28)*

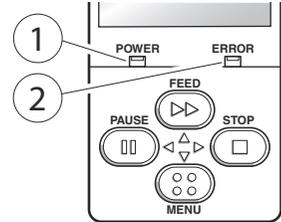
### LED Functions

① **POWER LED**

It lights up when printer power is turned on. (green)

② **ERROR LED**

This is lit or flashes when the printer is in error status. (orange)



### Table of Alarm and Error Indications

In addition to normal operating mode, when an abnormal condition is detected in the printer, an alarm sounds and ERROR LED either lights up or flashes to indicate the type of error. The LCD indicates the error message.

| Item  | ERROR LED | LCD                      |
|---|-----------|--------------------------|
| Printing possible (no error)                    | OFF       | On Line                  |
| Stop or Pause key on operation panel pressed    | OFF       | Pause                    |
| Head temperature - high temperature abnormality | Flashing  | Alarm<br>Head Hot        |
| Head temperature - low temperature abnormality  | Flashing  | Error<br>Head Cold       |
| PF motor temperature abnormality                | Flashing  | Alarm<br>PFMotor Hot     |
| Fan motor malfunction                           | Flashing  | Error<br>Fan Lock        |
| Cutter motor temperature abnormality            | Flashing  | Alarm<br>Cutter Hot      |
| Head open                                       | Flashing  | Error<br>Head Open       |
| Paper end                                       | Flashing  | Error<br>Paper End       |
| Paper out (paper position undetectable)         | Flashing  | Error<br>Paper Load      |
| Paper jam                                       | Flashing  | Error<br>Paper Jam       |
| Head low resistance value abnormality           | Flashing  | Alarm<br>Head Check      |
| Communication error (receiving buffer overrun)  | Flashing  | Error<br>Serial Over Run |
| Communication error (parity)                    | Flashing  | Error<br>Serial Parity   |
| Communication error (framing)                   | Flashing  | Error<br>Serial Framing  |
| Cover open                                      | Flashing  | Error<br>Cover Open      |
| *Auto-cutter abnormality (foreign object etc.)  | Flashing  | Error<br>Cutter Fail     |

\* Applicable only when using the optional auto cutter

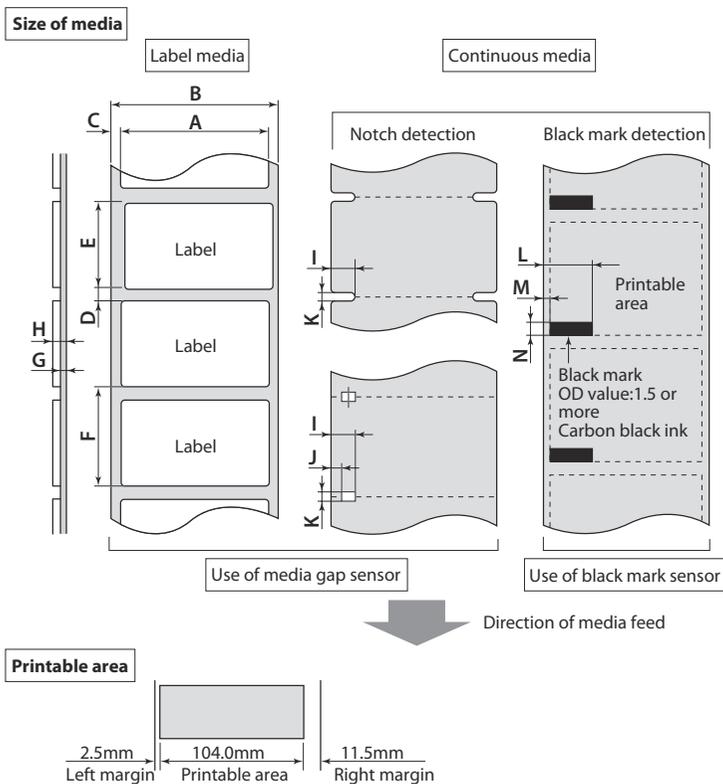
## Setting the Media

### Media Sizes

The position of label and tag media is sensed by either a transparent sensor or a reflective sensor.

Transparent sensor: Detects the gaps between label media and notches of tag media

Reflective sensor: Detects the black mark



**When Using Front Sensors**

|   |                         | Minimum value mm (in) |          | Maximum value mm (in) |          |
|---|-------------------------|-----------------------|----------|-----------------------|----------|
| A | Label width             | 7.62                  | (0.3)    | 118.00                | (4.65)   |
| B | Liner width             | 25.40                 | (1.0)    | 118.00                | (4.65)   |
| C | Left end of label       | 0                     | (0)      | 2.54                  | (0.10)   |
| D | Gap between labels      | 2.54                  | (0.10)   | 812.80                | (32.00)  |
| E | Label length            | 6.35                  | (0.25)   | 812.80                | (32.00)  |
| F | Label pitch             | 6.35                  | (0.25)   | 812.80                | (32.00)  |
| G | Liner thickness         | 0.06                  | (0.0025) | 0.125                 | (0.0049) |
| H | Media thickness         | 0.06                  | (0.0025) | 0.25                  | (0.01)   |
| I | Right end of notch      | 8.3                   | (0.32)   | 11                    | (0.43)   |
| J | Left end of notch       | 0                     | (0)      | 4.7                   | (0.19)   |
| K | Notch length            | 2.54                  | (0.10)   | 17.80                 | (0.70)   |
| L | Right end of black mark | 15.00                 | (0.59)   | —                     | —        |
| M | Left end of black mark  | 0                     | (0)      | 1.5                   | (0.06)   |
| N | Black mark width        | 3.18                  | (0.125)  | 17.80                 | (0.70)   |

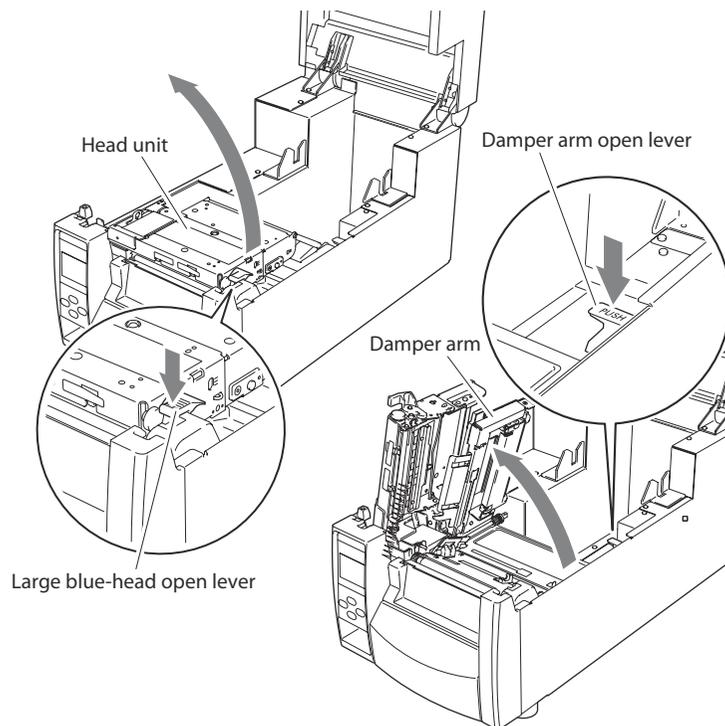
*Menu Setting Table (p.34)*

- \* Use a transparent sensor for label media gaps and media with black marks.
- \* Use a transparent sensor for fan fold media.
- \* If the label pitch is 1 inch or less, set the Small Media Adjustment menu to ON and match it to the label that uses the value of the Small Media Length menu.

## Setting the Media

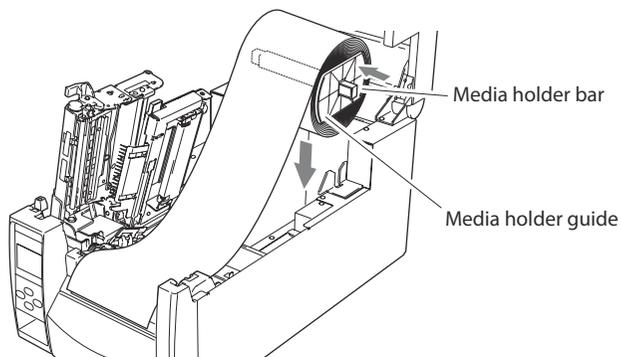
### Installing the Media

1. Push the large blue head-open lever to release the head unit, and then lift the damper arm by hand as shown below.



*Media Sizes (p.22)*

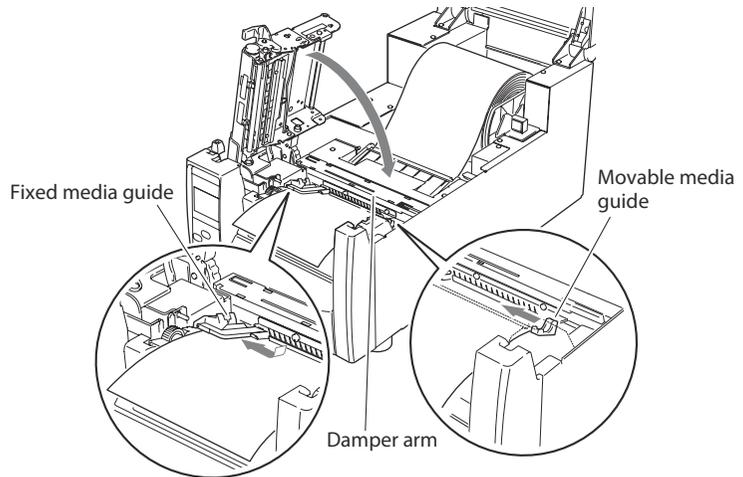
2. Firstly, slide the two black plastic parts of the media holder assembly together. Ensure correct alignment of the guide with the bar as it can only be installed in one direction.
3. Slide the roll of media over the media bar. The media guide must be on the right side of the roll of media (as viewed from the front of the printer) with the flat surface of the media guide touching the roll.



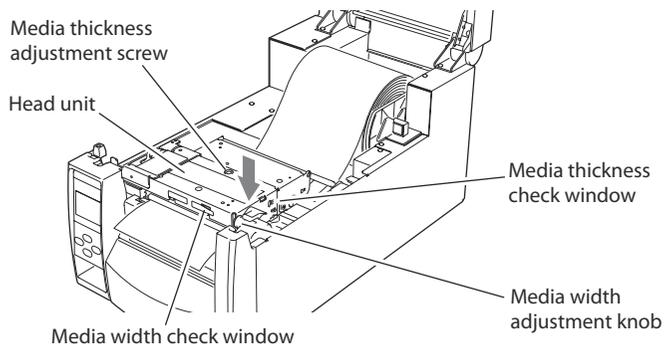
4. Set the media roll and media holder in to the printer as shown above. It is advisable to pull a length of media forwards and through the mechanism ready for later positioning.
5. Move the media roll so it is touching the left side of the housing. Then slide the black movable media guide so it is touching the media on the right side.

**Note:** Do not try to hold the media too tightly with these guides as it will cause the printer to jam during printing.

6. Align the media with the left fixed media guide (2 locations), align the right movable media guide with the media width, and lower the damper arm which loosely holds the media in position.



7. Lower the head unit back down to the closed position. Push the head close knob firmly to close and lock the mechanism. The mechanism is only locked correctly when you hear a "click". Align it with the width of the media that has been set, then set the media width adjustment screw and the media thickness adjustment knob. See "Chapter 3 Printer Adjustments".



8. With the power switched on, push the FEED key to feed the media. It will halt at the next print start position.

*Media Thickness Adjustment*  
(p.45)

*Media Width Adjustment* (p.46)

Operation Panel (P.15)

## Mode Settings

Turning on the power while pressing keys in the following combinations starts various functions.

| Mode                                     | Key operation                                |
|--|--|
| HEX dump mode                            | Turning power on while pushing the STOP key. |
| Self print mode                          | Turning power on while pushing the FEED key. |
| Menu list print mode and Menu setup mode | Turning power on while pushing the MENU key. |

### HEX Dump Mode

#### ● When using label media

Turn on printer power while pushing the STOP key. If the POWER LED is lit and the LCD indicates "Hex Dump Mode" and "Label Media", release the STOP key, and then the printer enters HEX DUMP mode.

#### ● When using continuous media

Turn on printer power while pushing the STOP key. If the POWER LED is lit and the LCD indicates "Hex Dump Mode" and "Label Media", and then changed to "Hex Dump Mode" and "Cont. Media", release the STOP key, and then the printer enters HEX dump mode.

```

DUMP LIST

02 40 30 31 30 30 0D 02 60 30 30 32 30 0D 02 4C .M0100..c0020..L
44 31 31 0D 31 30 30 30 30 30 30 30 30 31 30 D11.100000000010
30 30 31 30 31 32 33 34 35 36 37 38 39 3A 3B 3C 0010123456789:;<

```

DUMP LIST

\* To exit HEX Dump Mode, turn off the power to the printer then turn the power on again (restart).

Setting the Media (p.22)

### Self Print Mode

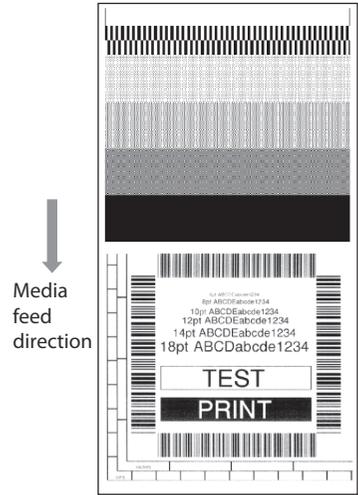
Performing a self test print is an easy way to check on the state of printer settings and printing quality. Install the media as explained in "Installing the Media" and then operate the printer as follows.

#### ● Case of label media

Turn on printer power while pushing the FEED key. When the LCD indicates "Self Print Mode" and "Label Media", release the FEED key. After it enters TEST MODE and media has fed, two labels print then printing stops. To repeat printing, press the FEED key once more.

#### ● Case of continuous media

Turn on printer power while pushing the FEED key. When the LCD indicates "Self Print Mode" and "Label Media", and then changed to "Self Print Mode" and "Cont. Media", release the FEED key. After it enters TEST MODE and it prints then printing stops. To repeat printing, press the FEED key once more.

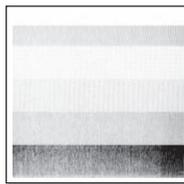


Self print pattern

### Media Adjustments

Using the Self Test Print shown above, you can make adjustments to the printer settings such as media width and media thickness (printhead pressure). For more details of the adjustment, refer to "Chapter 3 Printer Adjustments."

Media Thickness Adjustment (p.45)



The first sample, left, shows an incorrectly set "media thickness adjustment". For standard label media, the media thickness adjustment indicator should be set to the center scale in the window.

Media Width Adjustment (p.46)

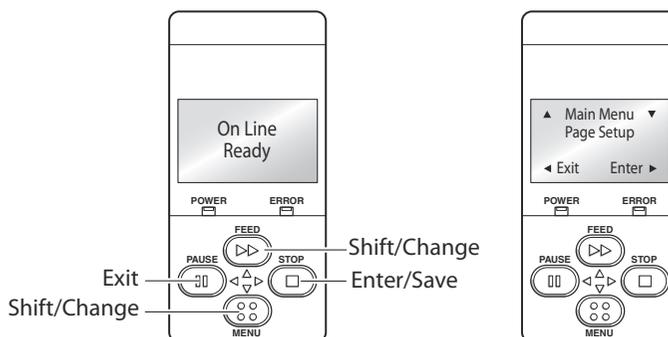


The second sample, left, shows an incorrectly set "media width adjustment". For 4-inch or 100mm wide media, the adjuster should be set to the scale of 100 mm in the window.

The settings shown above are for general label media and may not apply to specialist media.

### Menu Setup Mode

If the MENU key is pressed while the printer is in the On Line Ready state, the printer enters menu setup mode. In this mode, the printer's configuration can be changed using the operation panel. During menu setting mode, the LCD indicates the current menu settings and the key function.



### Functions of the keys

When you enter Menu Setup Mode, the LCD displays "Main Menu" on the top line and Page Setup below.

In the menu setup mode, the four keys become "cursor keys" to navigate the menu. Refer to the four small arrows in the centre of the keypad rather than the names of the keys.

#### FEED key (Shift/Change)

The ▲ key (Feed key) goes up the menu system or selects a higher value

#### MENU key (Shift/Change)

The ▼ key (Menu key) goes down the menu system or selects a lower value

#### STOP key (Enter/Save)

The ► key (Stop key) selects or saves the item or enters a menu

#### PAUSE key (Exit)

The ◀ key (Pause key) exits the current item (goes back) and eventually exits the menu system

The menu settings are stored temporarily in the printer's memory. They are only permanently stored in the printer setup when you exit the menu system and say "Yes" to the "Save Settings" question.



### Caution

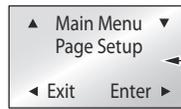
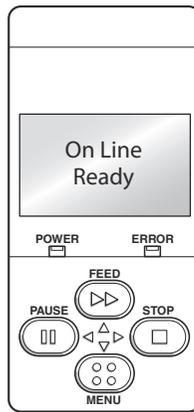
Turning the power off while the printer is performing the "Save Settings" function could cause a mis-save. Do not do this! If the power is accidentally turned off, first reset the printer to factory defaults.

### Example of changing a menu

This is an explanation of the method of changing the set value of print darkness from "12" to "14" in a case where the main menu is "Page Setup" and the sub menu is "Print Darkness".

#### 1. Entering Menu Setup Mode.

Ensure LCD displays "On Line Ready". Then press the MENU key to enter 'menu setup mode' where the printers settings can be changed or confirmed.

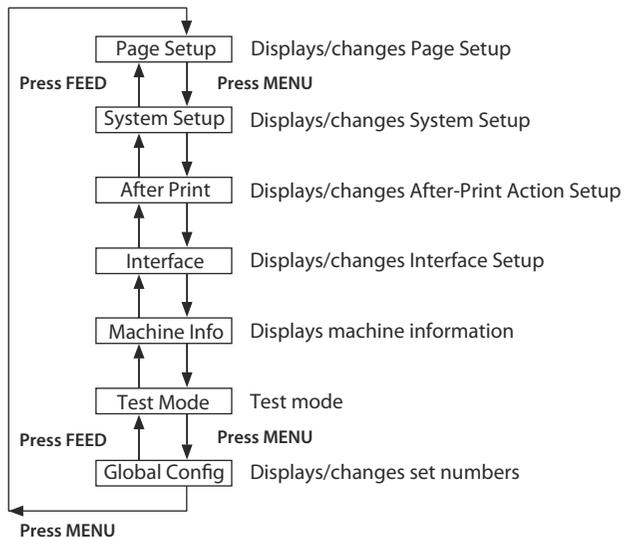


The current main menu is displayed.

The following are the functions of each key.

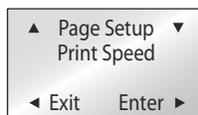
- ▲ **key:** displays the previous menu item
- ▼ **key:** displays the next menu item
- ▶ **key:** enters the Page Setup menu
- ◀ **key:** enters the Save Settings section

#### <Main menu item flow>



### 2. Entering Sub menu.

Press the ► key. The currently set item, "Print Speed", is displayed.

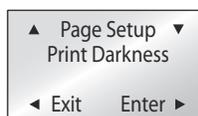


The following are the functions of each key.

- ▲ **key**: displays the previous sub menu
- ▼ **key**: displays the next sub menu
- ▶ **key**: displays the values set by the selected sub menu
- ◀ **key**: returns to the main menu

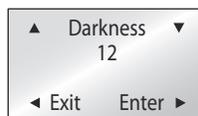
### 3. Selecting "Print Darkness" from the sub menu.

Press the ▼ key one time to display "Print Darkness". It is the second item within "Page Setup".



### 4. Displaying the set value of "Print Darkness".

Press the ► key and the value "12" - the currently set value - is displayed.

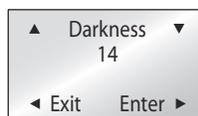


The following are the functions of each key.

- ▲ **key**: displays the higher value (13, in this case)
- ▼ **key**: displays the lower value (11, in this case)
- ▶ **key**: the current value is temporarily saved
- ◀ **key**: exits "Print Darkness" and ignores any value changes

### 5. To change the value of Print Darkness to 14.

Press the ▲ key two times to display "14" on the screen. Then press the ► key to temporarily save the value into the printer RAM.

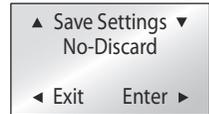


**6. Save Changes to Settings.**

**Unless you save your settings, your changes will be lost when you turn off the printer.**

**To Save Changes**

- ① Press the ◀ key twice to display the message "Save Settings No-Discard".



- ② Press the ▲ key or the ▼ key to display the message "Save Settings Yes-Save".



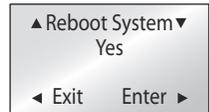
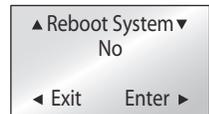
- ③ Press the ▶ key.  
The new settings will be saved and the printer will return to the "On Line Ready" screen.



**■ Changing the Interface and Emulation Settings**

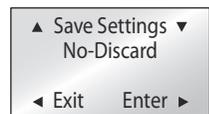
Changes to interface or emulation settings require a printer restart (or reboot) to take effect. The printer will offer to do this when needed by displaying the following message after saving the settings:

- The screen shown on the right will be displayed when "Save Settings Yes-Save" is selected.
- Press the ▲ key or the ▼ key to display the message "Reboot System Yes".
- Press the ▶ key and reboot the printer.



**To Discard Changes**

- ① Press the ◀ key twice to display the message "Save Settings No-Discard".



- ② Press the ▶ key.  
The printer will return to the "On Line Ready" screen.  
The new settings will be lost when the printer is turned off.



## Mode Settings

Example of changing a menu  
(p.29)

### Printing a List of Settings

You can get a list of the configuration settings in two ways:

- Press MENU key whilst turning the printer on. The Power LED flashes and "Print Settings" is displayed on the LCD. After printing, the printer will enter Menu Setup Mode.
- You can access the configuration print via the "Test Mode, Print Pattern, Current Config" from the setup menu.

| Machine Information     |                   |
|-------------------------|-------------------|
| Model Number            | : CL-S700DT       |
| Boot Version            | : ****            |
| ROM Version             | : *****           |
| ROM Date(DD//MM//YY)    | : XX//XX//XX      |
| ROMCheck Sum            | : ****            |
| Head Check              | : OK              |
| Print Counter           | : 0002.234km      |
| Service Counter         | : 0002.234km      |
| Cut Counter             | : 0               |
| Sensor Monitor          | : 1.50V           |
| Option Interface        | : None            |
| Current Menu Setting    |                   |
| [PageSetup Menu]        |                   |
| Print Speed             | : 7 IPS           |
| Print Darkness          | : 12              |
| Darkness Adjust         | : 00              |
| Continuous Media Length | : 4.00 inch       |
| Vertical Position       | : 0.00 inch       |
| Horizontal Shift        | : 0.00 inch       |
| Vertical Image Shift    | : 0.00 inch       |
| Media Sensor            | : See Through     |
| Small Media Adjustment  | : Off             |
| Small Media Length      | : 1.00 inch       |
| Symbol Set              | : PM              |
| [System Setup Menu]     |                   |
| Sensor Level            | : 1.7 V           |
| Paper End Level         | : 2.80 V          |
| Error Reporting         | : On Printing     |
| Cover Open Sensor       | : Off             |
| Buzzer Select           | : On              |
| Metric/Inch             | : Inch            |
| Max Media Length        | : 10.00 inch      |
| Setting Lock            | : Off             |
| Keyboard Lock           | : Off             |
| Control Cod             | : STD             |
| Emulation Select        | : DM4             |
| Emulation Auto Detect   | : On              |
| [After Print Menu]      |                   |
| AutoConfigure           | : On              |
| Function Select         | : Tear            |
| Cutter Action           | : Backfeed        |
| Paper Position          | : 0.00 inch       |
| Menu Key Action         | : Enters Menu     |
| [Interface Menu]        |                   |
| RS-232C Baudrate        | : 9600            |
| RS-232C Parity          | : None            |
| RS-232C Length          | : 8 bit           |
| RS-232C Stop bit        | : 1 bit           |
| RS-232C X-ON            | : Yes             |
| IEEE1284                | : On              |
| Web Monitor             | : Auto            |
| Network Address         | : 000.000.000.000 |
| Subnet Mask             | : 000.000.000.000 |
| Gateway Address         | : 000.000.000.000 |
| BOOTP                   | : Off             |
| DHCP                    | : Off             |
| USB Device Class        | : Printer         |
| USB VCOM Protocol       | : Auto            |

<Example of CL-S700DT Datamax® emulation selected>

**Note:** Citizen continually enhances its printers with new options and settings based on our customer's requests. Extra or changed menu items may appear on the above print out in some cases.

**Global Configuration Sets**

The printer can store three sets of configuration settings that can be recalled quickly and easily.

Each "Config Set" (1, 2 or 3) can contain completely different configuration settings for all menu parameters. For example, "Config Set 1" could be configured for 5 ips print speed, thermal transfer labels, print darkness 18.

"Config Set 2" next could be 8 ips continuous card media with black mark, print darkness 12.

The ability of having three sets of settings is ideal for someone who prints on different media types regularly, for example in a label printing bureau.

Global config settings can be printed using the "Test Menu, Print Pattern, Global Config" menu option. It will also display the currently active "Config Set":

|                         | Active Configuration Setting |             |             |
|-------------------------|------------------------------|-------------|-------------|
|                         | Config 1                     | Config 2    | Config 3    |
| [PageSetup Menu]        |                              |             |             |
| Print Speed             | 5                            | 8           | 7           |
| Print Darkness          | 18                           | 12          | 12          |
| Darkness Adjust         | +00                          | +00         | +00         |
| Continuous Media Length | 04.00inch                    | 04.00inch   | 04.00inch   |
| Vertical Position       | +0.00inch                    | +0.00inch   | +0.00inch   |
| Horizontal Shift        | +0.00inch                    | +0.00inch   | +0.00inch   |
| Vertical Image Shift    | +0.00inch                    | +0.00inch   | +0.00inch   |
| Media Sensor            | See Through                  | Reflect     | See Through |
| Small Media Adjustment  | Off                          | Off         | Off         |
| Small Media Length      | 1.00inch                     | 1.00inch    | 1.00inch    |
| Symbol Set              | PM                           | PM          | PM          |
| [System Setup Menu]     |                              |             |             |
| Sensor Level            | 1.4V                         | 1.4V        | 1.4V        |
| Paper End Level         | 2.80V                        | 2.80V       | 2.80V       |
| Error Reporting         | On Printing                  | On Printing | On Printing |
| Cover Open Sensor       | Off                          | Off         | Off         |
| Buzzer Select           | On                           | On          | On          |
| Metric/Inch             | Inch                         | Inch        | Inch        |
| Max Media Length        | 10.00inch                    | 10.00inch   | 10.00inch   |
| Settings Lock           | Off                          | Off         | Off         |
| Keyboard Lock           | Off                          | Off         | Off         |
| Control Code            | STD                          | STD         | STD         |
| Emulation Select        | DM4                          | DM4         | DM4         |
| [After Print Menu]      |                              |             |             |
| AutoConfigure           | On                           | On          | On          |
| Function Select         | Tear                         | Tear        | Tear        |
| Paper Position          | +0.00inch                    | +0.00inch   | +0.00inch   |
| Menu                    | Enters Menu                  | Enters Menu | Enters Menu |

<Example of CL-S700DT Datamax® emulation selected>

## Mode Settings

[Datamax® Emulation]

### Menu Setting Table

**Page Setup Menu** - allows you to change settings related to the media or print quality.

**System Setup Menu** - allows you to change settings for the printer hardware and basic control systems.

**After Print Menu** - changes how the printer reacts after the label has been printed.

**Interfaces** - changes interface parameters such as baud rate.

**Machine Information, Test Mode** - allows you to check and/or print test pages and information about the printer.

**Global Config menu** - allows you to switch between 3 complete 'config sets' contained within the printer.

### Menu Setting

Press the MENU key in print possible status to enter MENU Setup Mode. Use the keys on the operation panel according to the LCD display to setup the printer. The contents that can be setup on the printer are shown below. And the items that are actually displayed on the LCD are shown in [ ].

#### ■ Datamax® Emulation

| Top Menu                            | Sub Menu                                       | Default               | Menu                                    | Remarks  |   |
|-------------------------------------|--|-----------------------|---|--|---|
| <b>Page Setup</b>                   | Print Speed                                    | 7 IPS                 | 2 to 7 IPS                              | Printing speed setting.  |   |
|                                     | Print Darkness                                 | 12                    | 00 to 30                                | Adjusting print darkness.  |   |
|                                     | Darkness Adjust<br>[Darkness Adj]              | 00                    | -10 to 10                               | Fine adjustment of darkness commands.                                      |   |
|                                     | Continuous Media<br>Length<br>[Cont Media Len] | 4.00 inch<br>101.6 mm | 0.25 to 32.00 inch<br>6.4 to 812.8 mm   | Setting media length of continuous media.<br>Lower level = during mm mode. |   |
|                                     | Vertical Position<br>[Vertical Pos]            | 0.00 inch<br>0.0 mm   | -1.00 to 1.00 inch<br>-25.4 to 25.4 mm  | Adjusting printing start position.   |   |
|                                     | Horizontal Shift<br>[Horizontal Shif]          | 0.00 inch<br>0.0 mm   | -1.00 to 1.00 inch<br>-25.4 to 25.4 mm  | Adjusting horizontal image position.                                       |   |
|                                     | Vertical Image Shift<br>[Vertical Image]       | 0.00 inch<br>0.0 mm   | 0.00 to 32.00 inch<br>0.0 to 812.8 mm   | Adjust the off set value in vertical when<br>mapping data on a RAM.        |   |
|                                     | Media Sensor                                   | See Through           | See Through<br>Reflect<br>None          | Selecting media sensor.  |   |
|                                     | Small Media<br>Adjustment<br>[Small Media Adj] | Off                   | On<br>Off                               | Setting for small media.   |   |
|                                     | Small Media Length<br>[Small Media Len]        | 1.00 inch<br>25.4 mm  | 0.25 to 1.00 inch<br>6.4 to 25.4 mm     | Setting media length for small media.                                      |   |
|                                     | Symbol Set                                     | PM                    | 50 symbols                              | Setting symbol set.  |   |
|                                     | <b>System Setup</b>                            | Sensor Monitor        | -                                       | -  | Displays level of sensor that is currently<br>selected. |
|                                     |  | Sensor Level          | 1.4 V                                   | 0.0 V to 3.0 V   | Selects threshold of the sensor.                        |
| Paper End Level                     |  | 2.80 V                | 0.01 V to 3.00 V                        | Sets the paper end level.  |   |
| Error Reporting<br>[Error Report]   |  | On Printing           | On Printing<br>Immediate                | Setting for error report.  |   |
| Cover Open Sensor<br>[Cover Sensor] |  | Off                   | On<br>Off                               | Sets the cover open sensor.  |   |
| Buzzer Select                       |  | Exec/Err              | Exec/Err<br>All<br>Error<br>Key<br>None | Setting buzzer sounding conditions.  |   |
| Metric/Inch<br>[Metric/Inch Sel]    |  | Inch                  | Inch<br>mm                              | Sets the units.  |   |

## Printer Operation

### Mode Settings [Datamax® Emulation]

| Top Menu           | Sub Menu                                     | Default                | Menu   | Remarks  |
|--------------------|--|------------------------|--|--|
|                    | Max Media Length<br>[Max Media Len]          | 10.00 inch<br>254.0 mm | 1.00 to 50.00 inch<br>25.4 to 1270.0 mm  | Sets the maximum media length.   |
|                    | Settings Lock                                | Off                    | On<br>Off  | Prevents a command changing the set value.   |
|                    | Keyboard Lock                                | Off                    | On<br>Off  | Prevents a change by a key operation.<br><b>Note:</b> Hold down the Menu Key for at least 4 seconds to enter the Menu Setup Mode when setting the "On" menu.   |
|                    | Control Code                                 | STD                    | STD<br>ALT<br>ALT-2  | Switches command mode of DMX mode.   |
|                    | Emulation Select<br>[Emulation Sel]          | DM4                    | DM4<br>DMI<br>DPP<br>ZPI2  | Selects DataMax®/Zebra® compatibility<br>DM4: DataMax® 400<br>DMI: DataMax® IClass<br>DPP: DataMax® Prodigy Plus®<br>ZPI2: Zebra® 2844Z  |
|                    | Emulation Auto<br>Detect<br>[Emulation Auto] | On                     | On<br>Off<br>Full Auto   | Setting emulation (as above) auto detection.   |
| <b>After Print</b> | AutoConfigure<br>[Auto Config]               | On                     | On<br>Off  | Automatically configures optional devices.<br>On.....AutoConfigure enabled (Regardless of whether Function Select is set, if a peeler or cutter is installed, each mode is set automatically.)<br>Off.....AutoConfigure disabled (A peeler or cutter is installed, but to not operate the peeler or cutter, turn it Off and the operation is selected by Function Select.)   |
|                    | Function Select<br>[Function Sel]            | Tear                   | Off<br>Tear<br>Peel On*<br>Cut On**  | Selects the operation when the AutoConfigure is set to Off. Designates the paper position based on each option. The operation of this device is enabled during selection. At the same time, the parameters of the f command of Prodigy Plus are emulated for each optional device.   |
|                    | Cutter Type                                  | Standard               | Standard<br>Heavy Duty   | Selects the cutter type.<br>Standard: Model JN98901<br>Heavy Duty: Model JN98911   |
|                    | Cutter Action                                | Backfeed               | Backfeed<br>Through  | Sets the cutter action.<br>With the optional AutoConfigure On, printing is executed only when the cutter is installed or only when Cut is selected by Function Select.<br>Backfeed is always set after cutting.<br>Through is set at the rear end of sheets 1 to n-1 when the number of copies = n, and the rear end of the final page of single sheet and copy is backfeed. |
|                    | Peel Wait Delay**                            | 0.1 sec                | 0.1 to 2.0 sec   | Sets the Peel Wait Delay.<br>Displays only machines with a peeler installed.   |
|                    | Paper Position                               | 0.00 inch<br>0.00 mm   | Peel/Cut/Tear Off<br>0.00 to 2.00 inch<br>0.0 to 50.8 mm<br>Peel/Cut/Tear On<br>-1.00 to 1.00 inch<br>-25.4 to 25.4 mm | Adjusts the stop position. It is based on the inch/millimeter setting. There are initial values of the stop position for each device set above, and later, relative values are set.  |

\* Only when peeling option is mounted.

\*\* Only when cutter is mounted.

## Mode Settings

### [Datamax® Emulation]

| Top Menu                                     | Sub Menu                              | Default     | Menu  | Remarks   |
|--|---------------------------------------|-------------|---|---|
|  | Menu Key Action                       | Enters Menu | Enters Menu<br>Repeat Last Set<br>Repeat Last One         | Sets the menu key action.<br>Enters Menu:<br>Enters the menu setup mode.<br>Repeat Last Set:<br>Repeats the number of copies.<br>Repeat Last One:<br>Last one is issued only for the final page.<br>In the case of a count, afterwards, only last one is issued.<br><b>Note:</b> Hold down the MENU key for at least 4 seconds in order to enter the Menu Setup Mode when setting the "Repeat Last Set" or "Repeat Last One" menus. |
| <b>Interfaces</b>                            | RS-232C Baud                          | 9600        | 115200<br>57600<br>38400<br>19200<br>9600<br>4800<br>2400 | Setting the baud rate of the serial interface.<br>· All settings related to the interface are enabled after the power is reconnected.   |
|  | RS-232C Parity                        | None        | None<br>Odd<br>Even                                       | Setting the communication parity for the serial interface.  |
|  | RS-232C Length                        | 8 bits      | 8 bits<br>7 bits  | Setting the character length for the serial interface.  |
|  | RS-232C Stop bit<br>[RS-232C Stopbit] | 1 bit       | 1 bit<br>2 bits   | Setting the stop bit for the serial interface.  |
|  | RS-232C X-ON                          | On Yes      | On Yes<br>Off No  | Selectively setting the X-ON flow control of the serial interface.  |
|  | IEEE1284                              | On          | On<br>Off   | Setting both direction of the Centro Interface.   |
|  | Web Monitor                           | Auto        | Auto<br>On<br>Off   | Selecting the web monitor function.   |
|  | Network Address                       | 0.0.0.0     | 0.0.0.0 to<br>255.255.255.255                             | Setting fixed IP address of the LAN board.  |
|  | Subnet Mask                           | 0.0.0.0     | 0.0.0.0 to<br>255.255.255.255                             | Setting fixed subnet mask value of the LAN board.   |
|  | Gateway address                       | 0.0.0.0     | 0.0.0.0 to<br>255.255.255.255                             | Setting fixed default gateway address of the LAN board.   |
|  | BOOTP                                 | Off         | On<br>Off   | Setting the BOOTP of the LAN board.   |
|  | DHCP                                  | Off         | On<br>Off   | Setting the DHCP of the LAN board.  |
|  | USB Device Class<br>[USB Device Clas] | Printer     | Printer<br>VCOM   | Selects the USB device class.   |
|  | USB VCOM Protocol<br>[VCOM Protocol]  | Auto        | Auto<br>DTR<br>X-ON                                       | Selects the protocol (flow control) when operating USB VCOM.  |
| <b>Machine Information</b><br>[Machine Info] | Model Number                          | -           | CL-S***   | Displays the model name.  |
|  | Boot Version                          | -           | *.*   | Displays the boot version.  |
|  | ROM Version                           | -           | *****   | Displays the ROM version.   |
|  | ROM Date                              | -           | **/**/**  | Displays the date the ROM was prepared.   |
|  | ROM CheckSum                          | -           | ****  | Displays the check sum of the ROM.  |
|  | Head Check                            | -           | OK<br>NG  | Displays the results of the head check.   |
|  | Print Counter                         | -           | ****.*** km   | Displays the print counter.   |

## Printer Operation

### Mode Settings [Datamax® Emulation]

| Top Menu  | Sub Menu                         | Default        | Menu   | Remarks  |
|---|----------------------------------|----------------|--|--|
|   | Service Counter                  | –              | ****.*** km                                  | Displays the service counter.  |
|   | Cut Counter                      | –              | –  | Displays the cut count.  |
|   | Sensor Monitor                   | –              | *.* V  | Displays the sensor level.   |
|   | Option Interface<br>[Option I/F] | –              | None<br>LAN                                  | Displays the presence/absence of the optional interface.   |
| <b>Test Mode</b>                                | Print Pattern                    | Current Config | Current Config<br>Global Config<br>Sample    | Executes the test pattern.   |
|   | Head Check                       | No             | Yes<br>No                                    | Executes head check.   |
|   | Factory Default                  | No             | Yes<br>No                                    | Initializes the set values of the configuration set to the state when the unit was shipped from the factory. |
|   | Hex Dump                         | No             | Yes<br>No                                    | Sets the hex dump mode.  |
|   | Serial Monitor                   | –              | –  | Displays the state of the serial interface.  |
|   | Auto Calibration<br>[Auto Cal]   | See Through    | See Through<br>Reflect                       | Executes the calibration of the sensor.  |
|   | Sensor Monitor                   | See Through    | See Through<br>Reflect                       | Displays the level of the sensor.  |
| <b>Global configuration<br/>[Global Config]</b> | –                                | Config Set 1   | Config Set 1<br>Config Set 2<br>Config Set 3 | Sets the Config Set.   |

**Note:** To restore factory default settings, turn on printer power while pushing the MENU and PAUSE keys simultaneously, then press the FEED key and the STOP key sequentially.

## Mode Settings [Zebra® Emulation]

### ■ Zebra® Emulation

| Top Menu            | Sub Menu                                    | Default                | Menu                                    | Remarks  |
|---------------------|---|------------------------|---|--|
| <b>Page Setup</b>   | Print Speed                                 | 7 IPS                  | 2 to 7 IPS                              | Printing speed setting.  |
|                     | Print Darkness                              | 12                     | 00 to 30                                | Adjusting print darkness.  |
|                     | Darkness Adjust<br>[Darkness Adj]           | 00                     | -10 to 10                               | Fine adjustment of darkness commands.  |
|                     | Continuous Media Length<br>[Cont Media Len] | 4.00 inch<br>101.6 mm  | 0.25 to 32.00 inch<br>6.4 to 812.8 mm   | Setting media length of continuous media.<br>Lower level = during mm mode.   |
|                     | Vertical Position<br>[Vertical Pos]         | 0.00 inch<br>0.0 mm    | -1.00 to 1.00 inch<br>-25.4 to 25.4 mm  | Adjusting printing start position.   |
|                     | Horizontal Shift<br>[Horizontal Shif]       | 0.00 inch<br>0.0 mm    | -1.00 to 1.00 inch<br>-25.4 to 25.4 mm  | Adjusting horizontal image position.   |
|                     | Media Sensor                                | See Through            | See Through<br>Reflect<br>None          | Selecting media sensor.  |
|                     | Small Media Adjustment<br>[Small Media Adj] | Off                    | On<br>Off                               | Setting for small media.   |
|                     | Small Media Length<br>[Small Media Len]     | 1.00 inch<br>25.4 mm   | 0.25 to 1.00 inch<br>6.4 to 25.4 mm     | Setting media length for small media.  |
|                     | Symbol Set                                  | PM                     | 50 symbols                              | Setting symbol set.  |
| <b>System Setup</b> | Sensor Monitor                              | -                      | -                                       | Displays level of sensor that is currently selected.   |
|                     | Sensor Level                                | 1.4 V                  | 0.0 V to 3.0 V                          | Selects threshold of the sensor.   |
|                     | Paper End Level                             | 2.80 V                 | 0.01 V to 3.00 V                        | Sets the paper end level.  |
|                     | Error Reporting<br>[Error Report]           | On Printing            | On Printing<br>Immediate                | Setting for error report.  |
|                     | Cover Open Sensor<br>[Cover Sensor]         | Off                    | On<br>Off                               | Sets the cover open sensor.  |
|                     | Buzzer Select                               | Exec/Err               | Exec/Err<br>All<br>Error<br>Key<br>None | Setting buzzer sounding conditions.  |
|                     | Metric/Inch<br>[Metric/Inch Sel]            | Inch                   | Inch<br>mm                              | Sets the units.  |
|                     | Max Media Length<br>[Max Media Len]         | 10.00 inch<br>254.0 mm | 1.00 to 50.00 inch<br>25.4 to 1270.0 mm | Sets the maximum media length.   |
|                     | Settings Lock                               | Off                    | On<br>Off                               | Prevents a command changing the set value.   |
|                     | Keyboard Lock                               | Off                    | On<br>Off                               | Prevents a change by a key operation.<br><b>Note:</b> Hold down the Menu Key for at least 4 seconds to enter the Menu Setup Mode when setting the "On" menu. |
|                     | Media Power Up                              | Off                    | On<br>Off                               | Selects whether or not to initiate media measurement when the power is ON.   |
|                     | CI Lock                                     | Off                    | On<br>Off                               | Activates/deactivates the CI command.  |
|                     | Emulation Select<br>[Emulation Sel]         | ZPI2                   | DM4<br>DMI<br>DPP<br>ZPI2               | Selects DataMax®/Zebra® compatibility<br>DM4: DataMax® 400<br>DMI: DataMax® IClass<br>DPP: DataMax® Prodigy Plus®<br>ZPI2: Zebra® 2844Z                      |
|                     | Emulation Auto Detect<br>[Emulation Auto]   | On                     | On<br>Off<br>Full Auto                  | Setting emulation (as above) auto detection.   |

# Printer Operation

## Mode Settings [Zebra® Emulation]

| Top Menu           | Sub Menu                          | Default              | Menu   | Remarks  |
|--------------------|-----------------------------------|----------------------|--|--|
| <b>After Print</b> | AutoConfigure<br>[Auto Config]    | On                   | On<br>Off  | Automatically configures optional devices.<br>On.....AutoConfigure enabled (Regardless of whether Function Select is set, if a peeler or cutter is installed, each mode is set automatically.)<br>Off....AutoConfigure disabled (A peeler or cutter is installed, but to not operate the peeler or cutter, turn it Off and the operation is selected by Function Select.)  |
|                    | Function Select<br>[Function Sel] | Tear                 | Off<br>Tear<br>Peel On*<br>Cut On**  | Selects the operation when the AutoConfigure is set to Off. Designates the paper position based on each option. The operation of this device is enabled during selection. At the same time, the parameters of the f command of Prodigy Plus are emulated for each optional device.   |
|                    | Cutter Type                       | Standard             | Standard<br>Heavy Duty   | Selects the cutter type.<br>Standard: Model JN98901<br>Heavy Duty: Model JN98911   |
|                    | Cutter Action                     | Backfeed             | Backfeed<br>Through  | Sets the cutter action.<br>With the optional AutoConfigure On, printing is executed only when the cutter is installed or only when Cut is selected by Function Select. Backfeed is always set after cutting. Through is set at the rear end of sheets 1 to n-1 when the number of copies = n, and the rear end of the final page of single sheet and the copy is backfeed. |
|                    | Peel Wait Delay**                 | 0.1 sec              | 0.1 to 2.0 sec   | Sets the Peel Wait Delay.<br>Displays only machines with a peeler installed.   |
|                    | Paper Position                    | 0.00 inch<br>0.00 mm | Peel/Cut/Tear Off<br>0.00 to 2.00 inch<br>0.0 to 50.8 mm<br>Peel/Cut/Tear On<br>-1.00 to 1.00 inch<br>-25.4 to 25.4 mm | Adjusts the stop position. It is based on the inch/millimeter setting. There are initial values of the stop position for each device set above, and later, relative values are set.  |
|                    | Menu Key Action                   | Enters Menu          | Enters Menu<br>Repeat Last One   | Sets the menu key action.<br>Enters Menu:<br>Enters the menu setup mode.<br>Repeat Last One:<br>Last one is issued only for the final page. In the case of a count, afterwards, only last one is issued.<br><b>Note:</b> Hold down the MENU key for at least 4 seconds in order to enter the Menu Setup Mode when setting the "Repeat Last One" menu.                      |
|                    | <b>Interfaces</b>                 | RS-232C Baud         | 9600   | 115200<br>57600<br>38400<br>19200<br>9600<br>4800<br>2400  |
| RS-232C Parity     |                                   | None                 | None<br>Odd<br>Even  | Setting the communication parity for the serial interface.   |
| RS-232C Length     |                                   | 8 bits               | 8 bits<br>7 bits   | Setting the character length for the serial interface.   |

\* Only when peeling option is mounted.

\*\* Only when cutter is mounted.

# Printer Operation

## Mode Settings

### [Zebra® Emulation]

| Top Menu                                       | Sub Menu                              | Default        | Menu   | Remarks  |
|--|---------------------------------------|----------------|--|--|
|  | RS-232C Stop bit<br>[RS-232C Stopbit] | 1 bit          | 1 bit<br>2 bits                              | Setting the stop bit for the serial interface.   |
|  | RS-232C X-ON                          | On Yes         | On Yes<br>Off No                             | Selectively setting the X-ON flow control of the serial interface.   |
|  | IEEE1284                              | On             | On<br>Off                                    | Setting both direction of the Centro Interface.  |
|  | Web Monitor                           | Auto           | Auto<br>On<br>Off                            | Selecting the web monitor function.  |
|  | Network Address                       | 0.0.0.0        | 0.0.0.0 to<br>255.255.255.255                | Setting fixed IP address of the LAN board.   |
|  | Subnet Mask                           | 0.0.0.0        | 0.0.0.0 to<br>255.255.255.255                | Setting fixed subnet mask value of the LAN board.  |
|  | Gateway address                       | 0.0.0.0        | 0.0.0.0 to<br>255.255.255.255                | Setting fixed default gateway address of the LAN board.  |
|  | BOOTP                                 | Off            | On<br>Off                                    | Setting the BOOTP of the LAN board.  |
|  | DHCP                                  | Off            | On<br>Off                                    | Setting the DHCP of the LAN board.   |
|  | USB Device Class<br>[USB Device Clas] | Printer        | Printer<br>VCOM                              | Selects the USB device class.  |
|  | USB VCOM Protocol<br>[VCOM Protocol]  | Auto           | Auto<br>DTR<br>X-ON                          | Selects the protocol (flow control) when operating USB VCOM.   |
| <b>Machine Information</b><br>[Machine Info]   | Model Number                          | -              | CL-S***                                      | Displays the model name.   |
|  | Boot Version                          | -              | *.*  | Displays the boot version.   |
|  | ROM Version                           | -              | *****  | Displays the ROM version.  |
|  | ROM Date                              | -              | **/**/**                                     | Displays the date the ROM was prepared.  |
|  | ROM CheckSum                          | -              | ****   | Displays the check sum of the ROM.   |
|  | Head Check                            | -              | OK<br>NG                                     | Displays the results of the head check.  |
|  | Print Counter                         | -              | ****.*** km                                  | Displays the print counter.  |
|  | Service Counter                       | -              | ****.*** km                                  | Displays the service counter.  |
|  | Cut Counter                           | -              | -  | Displays the cut count.  |
|  | Sensor Monitor                        | -              | *.*V   | Displays the sensor level.   |
|  | Option Interface<br>[Option I/F]      | -              | None<br>LAN                                  | Displays the presence/absence of the optional interface.   |
| <b>Test Mode</b>                               | Print Pattern                         | Current Config | Current Config<br>Global Config<br>Sample    | Executes the test pattern.   |
|  | Head Check                            | No             | Yes<br>No                                    | Executes head check.   |
|  | Factory Default                       | No             | Yes<br>No                                    | Initializes the set values of the configuration set to the state when the unit was shipped from the factory. |
|  | Hex Dump                              | No             | Yes<br>No                                    | Sets the hex dump mode.  |
|  | Serial Monitor                        | -              | -  | Displays the state of the serial interface.  |
|  | Auto Calibration<br>[Auto Cal]        | See Through    | See Through<br>Reflect                       | Executes the calibration of the sensor.  |
|  | Sensor Monitor                        | See Through    | See Through<br>Reflect                       | Displays the level of the sensor.  |
| <b>Global configuration</b><br>[Global Config] | -                                     | Config Set 1   | Config Set 1<br>Config Set 2<br>Config Set 3 | Sets the Config Set.   |

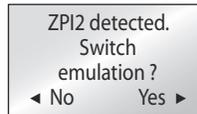
**Note:** To restore factory default settings, turn on printer power while pushing the MENU and PAUSE keys simultaneously, then press the FEED key and the STOP key sequentially.

Menu Setup Mode  
(p.29, p34, p38)

## Emulation Auto-Detection

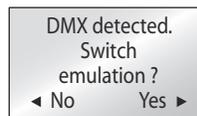
Ordinarily emulation switching is conducted in the Menu Setup mode. However, switching can also be conducted using the Emulation Auto-Detection function outlined below.

The following message is displayed on the LCD when the Zebra® emulation (ZPI2) command is detected during Datamax® emulation.



By selecting "Yes" the printer will reboot and automatically switch to ZPI2 emulation. The printer will return to the On Line Ready status if "No" is selected.

The following message is displayed in the LCD when the Datamax® command is detected during Zebra® emulation.



By selecting "Yes" the printer will reboot and automatically switch to Datamax® emulation (DM4/DMI/DPP). The printer will return to the On Line Ready status if "No" is selected.

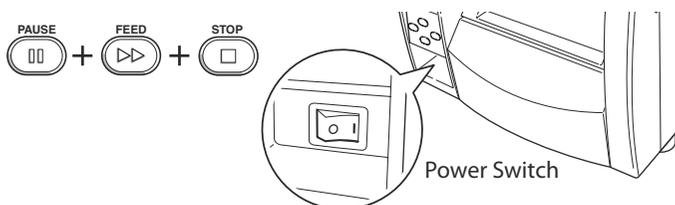
- Note:**
- The Emulation Auto-Detection function will not work if the "Emulation Auto Detect" command in the Sub Menu in the "System Setup" in the Top Menu is set to "Off". (The command is set to "On" when shipped from the factory)
  - After the Emulation Auto-Detection function is activated, this function will not work unless the printer is turned Off and then turned On again.
  - If the "Emulation Auto Detect" function is set to "Full Auto", this will cause the printer to automatically restart when it detects an alternative emulation. This is useful for remotely located machines where the control panel cannot be accessed.

## Sensor Adjustments and Calibration

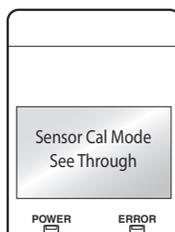
The sensing level of both the transparent (see thru) and reflective sensors is adjusted separately and independently. Firstly, the sensor type must be selected using the Sensor Method Selection shown below. Then the adjustment and calibration of the sensor can be made.

### Entering Sensor Adjustment Mode

1. Turn on the power while pushing the PAUSE key, FEED key, and STOP key simultaneously.



2. After "Sensor Cal Mode" lights up, release the keys to change the printer to sensor adjustment setting mode.

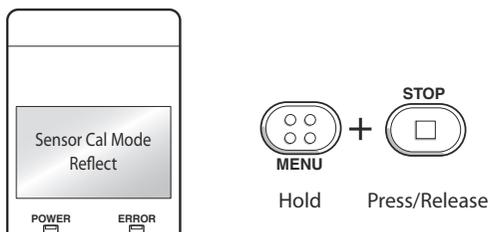


### Quick Sensor Selection Method (Transparent ↔ Reflective)

*Installing the Media (p.24)*

To switch from transparent to reflective sensor, hold down the MENU key and then press the STOP key. Each time you press the STOP key, you switch to back and forth between the two sensor types.

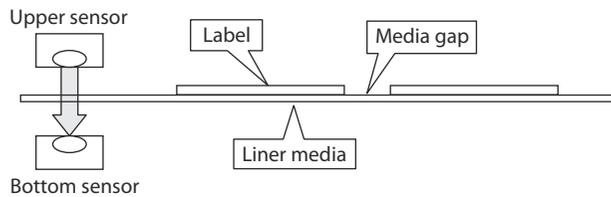
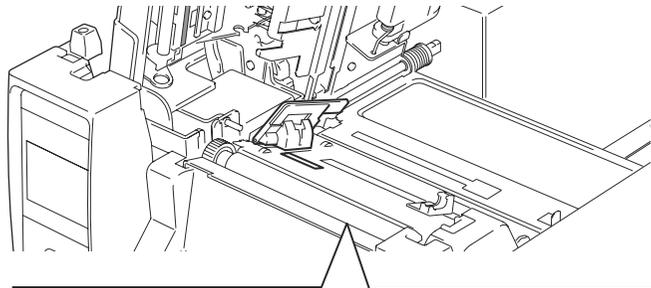
If the transparent sensor is selected, "See Through" is displayed and the buzzer sounds once. If the reflective sensor is selected, "Reflect" is displayed and the buzzer sounds twice.



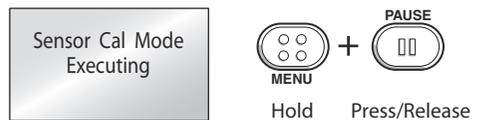
*Installing the Media (p.24)  
Quick Sensor Selection Method  
(Transparent ⇔ Reflective)  
(p.42)*

### Adjusting the Transparent sensor

1. The transparent sensor is selected.
2. Install only the liner media (label backing paper) with the label media removed so that it will pass between the platen roller and the media sensor. (Be careful that media with black marks does not pass the media sensor.) Then close the damper arm and the printhead.



3. If the Pause Key is pressed then released while the MENU key is continually pressed, the sensor is automatically adjusted.



4. When automatic adjustment stops normally, "Succeeded" is displayed by the LCD. If it stops abnormally (adjustment is impossible), ERROR LED flashes and "Failed" is displayed on the LCD.



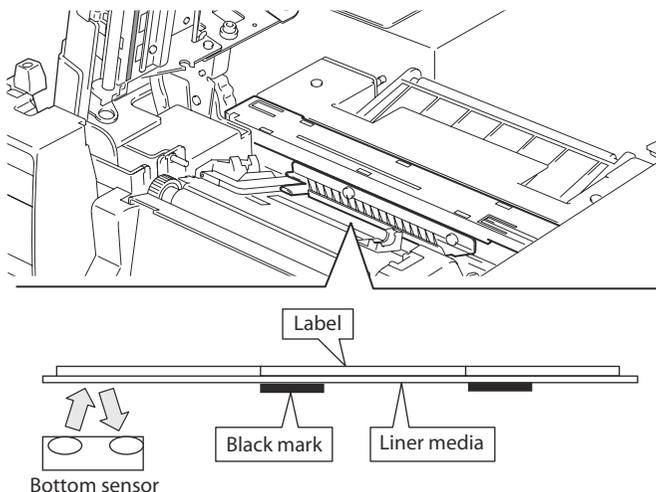
5. If the STOP key is pressed, the Printer completes sensor adjustment and the printer restarts.

## Sensor Adjustments and Calibration

*Quick Sensor Selection Method  
(Transparent ↔ Reflective)  
(p.42)*

### Adjusting the Reflective sensor

1. The reflective sensor is selected.
2. With the reflective sensor selected, install the label media so that it is between the platen roller and the media sensor.  
**Be careful that black mark and media gap do not pass the media sensor.** Then close the damper arm and the printhead.



3. If the Pause Key is pressed then released while the MENU key is continually pressed, the sensor is automatically adjusted.

Sensor Cal Mode  
Executing

4. When automatic adjustment stops normally, "Succeeded" is displayed by the LCD. If it stops abnormally (adjustment is impossible), ERROR LED flashes and "Failed" is displayed on the LCD.

Sensor Cal Mode  
Succeeded

5. If the Cancel (STOP) key is pressed, the Printer completes sensor adjustment and the printer restarts.

## Media Thickness Adjustment

*Installing the Media (p.24)*

*Self Print Mode (p.27)*

*Self Print Mode (p.27)*

The printer is already factory-set to the requirements of proper print quality while using the recommended labels. If the print quality is inferior because of the different type of media, adjust the printhead position in the following manner:

### When using standard labels, or thermal media

1. Looking in at the media thickness check window, reset the printhead offset so that it comes to the center line (middle of the three lines) by turning the media thickness adjustment screw with a screwdriver.

Then turn the media thickness adjustment screw two to four times counterclockwise with a screwdriver. (Factory setting: two turns.)

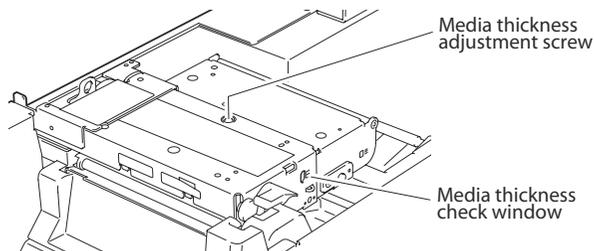
2. Make fine adjustments by checking the self-test print.

### When using thick media (tags or other media)

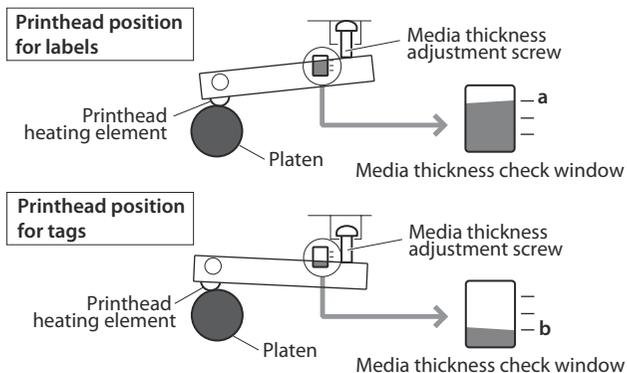
1. Looking in at the media thickness check window, reset the printhead position so that it comes to the center line (middle of the three lines) by turning the media thickness adjustment screw with a screwdriver.

2. Then turn the media thickness adjustment screw two to four times clockwise with a screwdriver.

3. Make fine adjustments by checking the self-test print.



The relationship between the printhead heating element and the media thickness check window is shown below:



*Installing the Media (p.24)*

*Self Print Mode (p.27)*

## Media Width Adjustment

The printer is already factory-set to the value of media width: 112 mm (4.4 in). When you use narrow media, adjust the printhead pressure in the following:

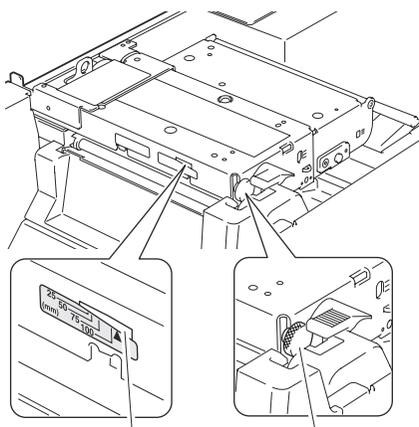
1. Looking in at the check window on the upper frame, align the mark (the left end of white plastic) with the width of media by turning the media width adjustment knob. (The printhead must be closed.)
2. Make fine adjustments by checking the self-test print.

**When the print on right side is too light:**

Move the mark (white) to the right side by turning the media width adjustment knob clockwise.

**When the print on the left side is too light:**

Move the mark to the left side by turning the media width adjustment knob counterclockwise.



Media width check window

Media width adjustment knob

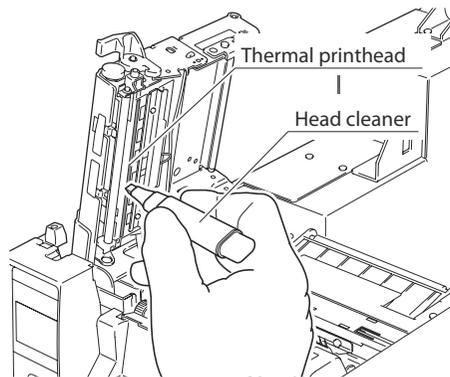
| Check window | Width of media                   |      |
|--------------|----------------------------------|------|
|              | 25.4 mm                          | 1 in |
|              | 50.8 mm                          | 2 in |
|              | 76.2 mm                          | 3 in |
|              | 101.6 mm                         | 4 in |
|              | When media width is 4 in or more |      |
|              | Factory setting                  |      |

### Cleaning

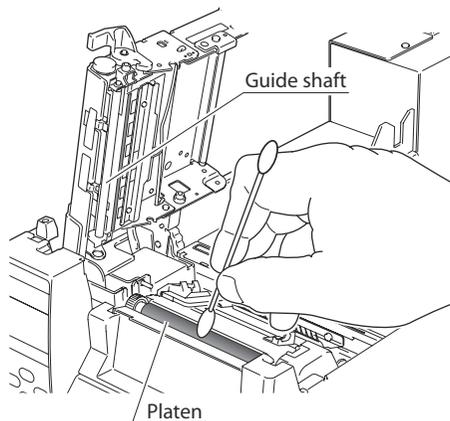
Wipe off any foreign objects such as media dust, dirt and adhesive substances built up around the printhead and platen with the head cleaning pen (head cleaner) provided, and use a soft cloth soaked in ethyl alcohol for the platen etc.

It is particularly important to clean the thermal printhead after printing on thermal media for long periods, which will guarantee the print quality and extend the life of the thermal printhead.

**Note:** Always use the head cleaner when cleaning the thermal printhead.



To clean the entire surface of the platen, rotate the platen little by little with your thumb using a cheese cloth. Do not touch the platen with your bare hands.



This chapter explains corrective actions taken when the printer malfunctions or when an error message is displayed.

## Items to check when a malfunction occurs

When the printer malfunctions during operation, take corrective action with reference to the following table. If the corrective action does not solve the problem, consult with the service personnel at the dealer where you purchased the printer.

*Connection to Power (p.17)*

| Indication   | Check   | Corrective action  |
|--|---|--|
| The LED do not light up when printer power is connected. | 1) Is the plug of the power cord correctly inserted into the electric outlet?                 | 1) Insert the plug of the power cord correctly in the electric outlet.   |
|  | 2) Is the connector of the power cord correctly inserted into the power inlet of the printer? | 2) Insert the connector of the power cord correctly into the power inlet of the printer.   |
|  | 3) Is the power cord damaged?   | 3) Replace the power cord. Consult with the dealer where the printer was purchased to make sure you obtain a cord made especially for the printer.<br><b>Note:</b> Do not use any power cord except one made especially for the printer.   |
|  | 4) Is power supplied to the electric outlet the printer is connected to?                      | 4) Check to make sure power is supplied to the outlet. If there are any problems, make sure power is supplied to the building. Or find out if a power failure has occurred.  |
|  | 5) Is the main fuse in the building's fuse box burnt out?                                     | 5) If necessary, replace the main fuse in the building's fuse box, and reset the main breaker. Ask a qualified serviceman to carry out the replacement.  |
| Paper is feeding, but nothing is printed.                | 1) Is the thermal printhead dirty?<br>Is a label stuck to the head?                           | 1) If it is dirty, remove the dirt with the attached head cleaner. If a label is stuck to the thermal printhead remove it.<br><b>Note:</b> Do not use a metal object to remove a label stuck to the inside of the printer. (This may damage the thermal printhead.) If adhesive label material is stuck to the thermal printhead, remove it with a soft cloth soaked in ethyl alcohol. |
| The printer is not printing neatly.                      | 1) Is the media correctly set?  | 1) Correctly set the media.  |
|  | 2) Is the printing density too high or too low?   | 2) Set the appropriate printing density using the menu or control software.  |
|  | 3) Is the platen dirty?<br>Is it deformed?  | 3) If it is dirty, clean it with ethyl alcohol. If it is deformed, replace it.<br><b>Note:</b> Consult with the dealer that supplied the printer concerning the replacement.   |

*Cleaning (p.47)*

*Installing the Media (p.24)*

*Menu Setting Table (p.34)*

*Cleaning (p.47)*

*Media Thickness Adjustment (p.45)*

*Media Width Adjustment (p.46)*

*Installing the Media (p.24)  
Cleaning (p.47)*

*LED Functions (p.21)*

*Menu Setting Table (p.34)*

| Indication                          | Check  | Corrective action   |
|-------------------------------------|--|---|
| The printer is not printing neatly. | 4) Is the thermal printhead dirty?<br>Is a label stuck to the head.                        | 4) If it is dirty, remove the dirt with the attached head cleaner.<br>If a label is stuck to the head, remove it.<br><b>Note:</b> Do not use a metal object to remove a label stuck to the inside of the printer. (This may damage the thermal printhead.)<br>If adhesive label material is stuck to the print head, remove it with a soft cloth soaked in ethyl alcohol. |
|                                     | 5) Is the thermal printhead in the correct position for the media that is used?            | 5) Adjust the offset of the thermal printhead with the media thickness adjustment dial.   |
|                                     | 6) Is the printer's head pressure balance correct for the width of the media that is used? | 6) Adjust the thermal printhead pressure with the media width adjustment dial.  |
| The printing position changes.      | 1) Is the media correctly set?   | 1) Correctly set the media.   |
|                                     | 2) Is the platen dirty?<br>Is it deformed?   | 2) If it is dirty, clean it with ethyl alcohol. If it is deformed, replace it.<br><b>Note:</b> Consult with the dealer that supplied the printer concerning the replacement.  |
|                                     | 3) Are the data contents and the command signals from the host appropriate?                | 3) If an error message is displayed, check the content of the software and the communication status set by the host computer.   |
|                                     | 4) Are the menu values set appropriately?  | 4) Set the correct menu values using the operating panel or the host computer.  |
|                                     | 5) Are the sensitivities of the media sensors appropriate for the media that is used?      | 5) Set the media sensitivity to appropriate values.<br>If this does not solve the problem, change the "Sensor level" that is set in the "System setup."   |

# Appendixes

## Specifications

| Item                                 | Description   |   |             |
|--------------------------------------|---|---|-------------|
| Printing                             | Printing method   | Thermal transfer/Direct thermal   |             |
|                                      | Resolution  | Main scanning line density: 203 dots/inch (8 dots/mm)   |             |
|                                      |   | Sub-scanning line density: 203 dots/inch (8 dots/mm)  |             |
|                                      |   | Head 864 dots (printable dots: 832 dots)  |             |
|                                      | Max. print width  | 104 mm  | 4.1 inch    |
|                                      | Max. print length   | 812.8 mm  | 32 inch     |
|                                      | Print density   | Print density is adjustable with software   |             |
| Printing speed                       | Printing speed setting  | 2 - 7 inches per second   |             |
| Print mode                           | Batch mode  | Normal printing (single or multiple sheets)   |             |
|                                      | Tear off mode   | Feeds back media to the tear-off position after printing is completed.  |             |
|                                      | Cut mode <sup>*1</sup>  | Prints while cutting at designated sheet units.<br>The following two kinds of cut mode operations are done.   |             |
|                                      |   | <ul style="list-style-type: none"> <li>• Backfeed</li> <li>• Cut through<br/>(Cut through refers to stopping part-way through printing the "next label" to make the cut. After cutting, printing restarts but there is a chance of a small gap or mark at the temporary stop position.)</li> </ul>  |             |
|                                      | Peel mode <sup>*2</sup>   | Peels labels from the liners after printing them.   |             |
| Media                                | Types of media  | Roll, fanfold<br>(continuous media, die-cuts, continuous tags, paper or tickets)  |             |
|                                      | Recommended media   | Direct thermal media: label media (150LA-1 Ricoh), tag media (TB2EOV, Mitsubishi Paper)   |             |
|                                      | Max. media width  | 118.0 mm  | 4.65 inch   |
|                                      | Min. media width  | 25.4 mm   | 1.00 inch   |
|                                      | Min. label width  | 7.62 mm   | 0.30 inch   |
|                                      | Min. label pitch <sup>*3</sup>  | 6.35 mm   | 0.25 inch   |
|                                      | Max. media thickness  | 0.254 mm  | 0.01 inch   |
|                                      | Max. media length   | 812.8 mm  | 32 inch     |
|                                      | Min. media length   | 6.35 mm   | 0.25 inch   |
|                                      | Min. media thickness  | 0.0635 mm   | 0.0025 inch |
|                                      | On-board roll media diameter  | Max. outside diameter: 203mm  | 8 inch      |
| Media core: 38 to 76 mm              |   | 1.5 to 3 inch   |             |
| Bar code<br>(for Datamax® emulation) | One-dimension   | <ul style="list-style-type: none"> <li>• Code 3 of 9 • UPC-A • UPC-E • EAN-13 (JAN-13)</li> <li>• EAN-8 (JAN-8) • Interleaved 2 of 5 • Code 128</li> <li>• HIBC (Modulus 43-used code 3 of 9) • Codabar (NW-7)</li> <li>• Int 2 of 5 (Modulus10-used Interleaved 2 of 5) • Plessey</li> <li>• Case Code • UPC 2DIG ADD • UPC 5DIG ADD</li> <li>• Code 93 • Telepen • ZIP • UCC/EAN128</li> <li>• UCC/EAN128 (for K-MART)</li> <li>• UCC/EAN128 Random Weight • FIM</li> </ul> |             |
|                                      | Two-dimension   | UPS Maxi Code, PDF-417, Data Matrix, QR Code, Aztec, RSS  |             |
| Bar code<br>(for Zebra® emulation)   | One-dimension   | <ul style="list-style-type: none"> <li>• Code 11 • Interleaved 2 of 5 • Code 39 • EAN-8 • UPC-E • Code 93</li> <li>• Code 128 • EAN-13 • Industrial 2 of 5 • Standard 2 of 5</li> <li>• ANSI CODABAR • LOGMARS • MSI • Plessey • UPC/EAN Extensions</li> <li>• UPC-A • POSTNET • Planet</li> </ul>  |             |
|                                      | Two-dimension   | <ul style="list-style-type: none"> <li>• Code 49 • PDF-417 • CODA BLOCK • UPS Maxi Code</li> <li>• Micro PDF-417 • Data Matrix • QR Code • RSS • TLC39</li> </ul>   |             |
| Font<br>(for Datamax® emulation)     | <ol style="list-style-type: none"> <li>1. Seven kinds of fixed pitch font <ul style="list-style-type: none"> <li>• Overseas, English fonts and European fonts</li> </ul> </li> <li>2. OCR fonts OCR-A<sup>14</sup>, OCR-B<sup>14</sup></li> <li>3. Proportional fonts <ul style="list-style-type: none"> <li>CG Triumvirate smooth font</li> <li>CG Triumvirate Bold smooth font</li> <li>(6, 8, 10, 12, 14, 18, 24, 30, 36, 48 points)</li> <li>• Character set: Conforms with code page 850 standards</li> </ul> </li> <li>4. True type™ rasterizer<sup>15</sup></li> </ol> |   |             |

| Item                            | Description  |  |
|---------------------------------|--|--|
| Font<br>(for Zebra® emulation)  | <ol style="list-style-type: none"> <li>Five kinds of fixed pitch font <ul style="list-style-type: none"> <li>Overseas, English fonts and European fonts</li> </ul> </li> <li>OCR fonts <ul style="list-style-type: none"> <li>OCR-A, OCR-B</li> </ul> </li> <li>Proportional font <ul style="list-style-type: none"> <li>CG Triumvirate Condensed Bold</li> </ul> </li> <li>True type™ rasterizer<sup>5</sup></li> </ol>   |  |
| Symbol set                      | PC866U Ukraina <sup>6</sup> , PC Cyrillic, ISO 60 Danish/Norwegian, DeskTop, ISO 8859/1 Latin 1, ISO 8859/2 Latin 2, ISO 8859/9 Latin 5, ISO 8859/10 Latin 6, ISO 8859/7 Latin/Greek, ISO 8859/15 Latin 9, ISO 8859/5 Latin/Cyrillic, ISO 69: French, ISO 21: German, ISO 15: Italian, Legal, Math-8, Macintosh, Math, PC-858 Multilingual, Microsoft Publishing, PC-8, Code Page 437, PC-8 D/N, Code Page 437N, PC-852 Latin 2, PC-851 Latin/Greek, PC-862 Latin/Hebrew, Pi Font, PC-850 Multilingual, PC-864 Latin/Arabic, PC-8 TK, Code Page 437T, PC-1004, PC-775 Baltic, Non-UGL, Generic Pi Font, Roman-8, Roman-9, ISO 17: Spanish, ISO 11: Swedish, Symbol, PS Text, ISO 4: United Kingdom, ISO 6: ASCII, Ventura International, Ventura Math, Ventura US, Windows 3.1 Latin 1, Windings, Windows 3.1 Latin 2, Windows 3.1 Baltic (Latv, Lith), Windows 3.0 Latin 1, Windows Latin/Cyrillic, Windows 3.1 Latin 5 |  |
| Control language                | Conforms to Datamax® programming language <sup>7</sup> and Zebra® programming language <sup>8</sup>  |  |
| Outline of electronic devices   | CPU  | 32Bit RISC CPU   |
|                                 | ROM  | Standard equipment: FLASH ROM 4MBytes (User area: 1MByte)        |
|                                 | RAM (for Datamax® L.)  | Standard equipment: SDRAM 16MBytes (User area: 1MByte)           |
|                                 | RAM (for Zebra® L.)  | Standard equipment: SDRAM 16MBytes (User area: 4MByte)           |
| Media detection sensors         | Transparent sensor   | Detects media gap between labels, notches on tags, and media out |
|                                 | Reflective sensor  | Detects reflective mark on back of media and media out           |
|                                 | Label peeling sensor <sup>11</sup>   |  |
| Communication interfaces        | Serial   | 2400 4800 9600 19200 38400 57600 115200bps                       |
|                                 | USB  | FULL Speed USB1.1  |
| Communication interface options | Parallel <sup>9</sup>  | IEEE1284 (compatible, Nibble, ECP mode)                          |
|                                 | Network  | Wired ethernet (10-BASE-T/ 100-BASE-TX) or Wireless LAN          |
| Indications and switches        | LCD  | 128 x 64 dots, STN graphic type                                  |
|                                 | LED  | POWER, ERROR   |
|                                 | Buzzer   | Alarms, errors, etc.   |
|                                 | Operating panel keys   | PAUSE, FEED, STOP, MENU  |
|                                 | Head-up detection sensor   | Detects head open  |
|                                 | Power switch   | Turns power on and off   |
|                                 | Acoustic noise   | 55 dB (by EN ISO7779)  |
| Power (standards)               | 100-240V (-10%+6%), 3.5-1.5A, 50/60Hz  |  |
|                                 | U.S.A./Canada: UL 60950-1, CSA No.950, FCC Part15 SubpartB (ClassA)  |  |
|                                 | Europe: EN 60950-1, EN 55022 (ClassA), EN 55024, EN 61000-3-2, EN 61000-3-3  |  |

# Appendixes

## Specifications

| Item                | Description   |
|---------------------|---|
| Environment         | <p>Operating temperature conditions: Operating temp. 0 to 40°C, humidity 30 to 80%, condensation free (Conditions: ventilation, and natural convection)</p> <p>Storage temperature conditions: Temp. -20 to 60°C, humidity 5 to 85% (Conditions: ventilation, and natural convection)</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;"> <p>Operating assurance temperature<br/>Printing assurance temperature</p> <p>Humidity %</p> <p>0 5 Temperature °C 35 40</p> <p>Conditions assuring operation and printing</p> </div> <div style="text-align: center;"> <p>Humidity %</p> <p>-20 Temperature °C 60</p> <p>Storage assurance temperature</p> </div> </div> |
| External dimensions | <p>Approx. 255(W) X 490 (D) X 265 (H) mm<br/>10(W) X 19.3 (D) X 10.4 (H) inch</p> <p>Unit: mm (inch)</p> <div style="display: flex; justify-content: space-around; align-items: center;"> </div>  |
| Weight              | Approx. 12.5 kg (27.5 lb.)  |
| Accessories         | Test label media, CD-ROM (User's Manual), Quick start guide, Head cleaner, Power cord, Media holder bar and Media holder guide  |
| Option              | Auto-cutter unit, Peeler unit, Parallel interface, Ethernet interface and Rewinder kit  |

\*1, \*2: Options can be separately purchased.

\*3: When a media pitch of less than 1 inch is used, activate the "Small Label Printing" setting in the "Printing Setting."

\*4: The OCR font may have a low recognition rate according to the reader.

\*5: It is equipped with UFST™ and TrueType™ rasterizer that are licensed from Agfa Corporation. TrueType™ is a trademark of Apple Computer.

UFST™ and TrueType™ rasterizer are licensed from Agfa Corporation.

UFST™ is a trademark of Agfa Corporation. TrueType™ is a trademark of Apple Computer.

\*6: "PC866U Ukraina" is available for Datamax® emulation only.

\*7: Datamax® is a registered trade mark of Datamax Bar Code Products Corporation.

\*8: Zebra® is a registered trade mark of ZIH corp.

\*9: This interface is Non-L. P. S. (Limited Power Source).

## Interfaces

This printer is connected to a computer and prints according to commands sent from the computer.

There are three types of computer interfaces, and these are connected to devices suited to each type of interface. The printer can also be connected to a computer by the optional Ethernet.

### Serial Interface

#### Specifications

|              |  |
|--------------|--|
| System       | Start/stop asynchronous duplex communication     |
| Signal level | RS-232C  |
| Baud rate    | 2400, 4800, 9600, 19200, 38400, 57600, 115200bps |
| Bit length   | 7Bit, 8Bit                                       |
| Stop bit     | 1Bit, 2Bit                                       |
| Parity       | Odd, even, none                                  |
| Connector    | D-SUB 25PIN                                      |

#### Signal line and pin arrangement

| Pin No. | Signal code | Signal name          | Function  |
|---------|-------------|----------------------|---|
| 1       | FG          | Protective grounding | Protective grounding  |
| 2       | TXD         | Transmitted data     | Signal line that transmits data from the printer to other devices                 |
| 3       | RXD         | Received data        | Signal line that transmits data from other devices to the printer                 |
| 4       | RTS         | Transmission request | Pull up to +5.4V through 3.3kΩ  |
| 5       | NC          | -----                | Not used  |
| 6       | DSR         | Data set relay       | Signal line that is active when an external device can interface with the printer |
| 7       | SGND        | Signal line ground   | Shows the ground level of the signal line   |
| 8-13    | NC          | -----                | Not used  |
| 14      | VCC         | +5V                  | (FACTORY USE ONLY)  |
| 15-19   | NC          | -----                | Not used  |
| 20      | DTR         | Data terminal relay  | Signal line that is active when an external device can interface with the printer |
| 21-25   | NC          | -----                | Not used  |

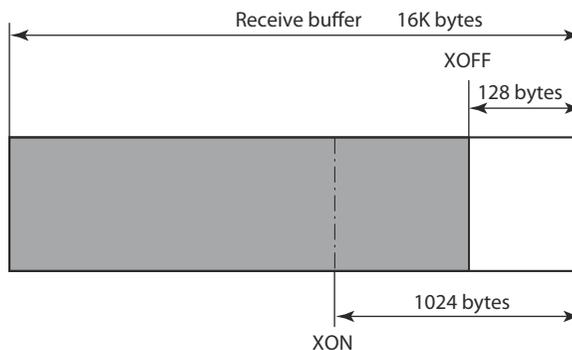
### XON/XOFF Protocol

#### Requirements to output X-ON code

- Communication is possible when the power is on.
- When the receive buffer has less than 128 bytes available, XOFF code is output, then the receive buffer has at least 1024 bytes available.

#### Requirements to output the X-OFF code

- When the receive buffer has less than 128 bytes available



### DTR Protocol

#### Conditions when the DTR signal is "Ready (High)"

All the following conditions are satisfied.

- The receive buffer is 128 bytes or more available capacity.
- \* When the receive buffer has less than 128 bytes available and the DTR signal has changed to BUSY (Low) status, BUSY status is maintained until the capacity of the receive buffer has reached 1024 bytes or more.

#### Conditions when DTR signal is "Busy (Low)"

- When the receive buffer has fallen to less than 128 bytes available.

## Parallel Interface

### Specifications

|                     |  |
|---------------------|--|
| Transmission mode   | 8-bit parallel data  |
| Receive buffer size | 16K bytes  |
| Transmission modes  | <p><b>Compatible mode</b><br/>It is an asynchronous forward direction of the byte width (from host to printer) channel, and the interface line of the data is operated in accordance with signal line definitions of Centronics.</p> <p><b>NIBBLE mode</b><br/>Nibble mode is asynchronous reverse channel communication with data transmission controlled by the host computer. In reverse channel transmission, the data is nibble transmitted in two parts using four status lines (Fault, Select, PE, and Busy). And nibble mode can be used along with compatible mode to send data in two directions.</p> <p><b>ECP mode</b><br/>ECP mode permits bi-directional asynchronous data transmission, and thanks to its interlock handshake, it does not require the timing necessary with compatible mode.</p> |
| Signal level        | IEEE1284 standard  |

### Signal line and pin assignment table

| Pin No. | Signal name | I/O    | Function   |
|---------|-------------|--------|--|
| 1       | *STROBE     | Input  | Strobe signal to read in 8-bit data  |
| 2-9     | DATA1-8     | Input  | 8-bit parallel signal  |
| 10      | *ACKNLG     | Output | 8-bit data request signal  |
| 11      | BUSY        | Output | Signal specifying printer busy   |
| 12      | PERROR      | Output | Signal specifying media out  |
| 13      | SELECT      | Output | Signal specifying if the printer is on-line (printing enabled) or off-line (pausing) |
| 14      | AUTOFD      | Input  | Invalid (ignored)  |
| 15      | NC          | -----  | Not used   |
| 16      | GND         | -----  | Signal ground  |
| 17      | FGND        | -----  | Frame ground   |
| 18      | P.L.H       | Output | Peripheral logic high (pull up to +5V at 1k $\Omega$ )                               |
| 19-30   | GND         | -----  | Ground for twisted pair return   |
| 31      | *INIT       | Input  | Printer reset  |
| 32      | *FAULT      | Output | Signal specifying printer error  |
| 33-35   | NC          | -----  | Not used   |
| 36      | SELECTIN    | Input  | Invalid (ignored)  |

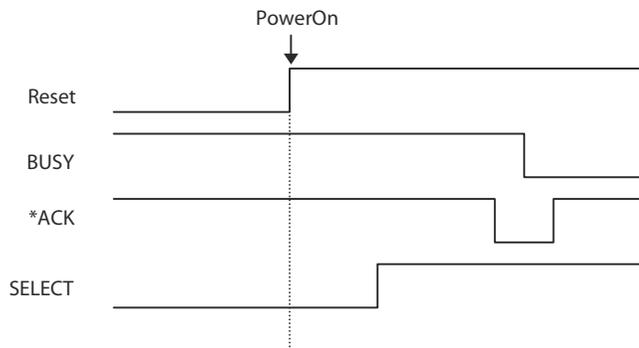
### Parallel port status signals when an error occurs

The status of a signal line will not be changed in bi-directional mode such as nibble or ECP mode.

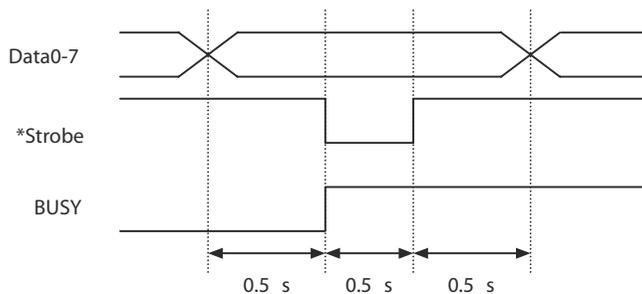
| Error  | Change in the status of a signal line in compatible mode                    |
|--|---|
| Paper end  | Busy : L → H<br>PErrror : L → H<br>Select : H → L<br>nFault : H → L         |
| Error other than paper end<br>• Head open<br>• Other | Busy : L → H<br>PErrror : L → unchanged<br>Select : H → L<br>nFault : H → L |
| Conditions for Busy                                  | • Receive buffer full<br>• Data being read<br>• Error                       |

### Compatible timing specification

[When power is on] (Time it goes off-line)

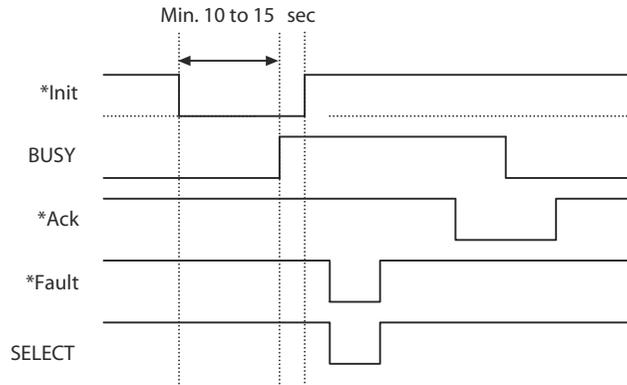


### [While receiving data]



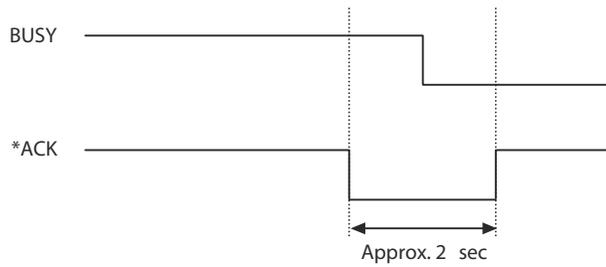
**Note:** Busy rises when \*Strobe signal starts, and data is latched with \*Strobe signal starts.

**[While receiving INIT signal]**



**Note:** If the \*Init signal does not have width of 10 to 15µsec or more, it cannot act as an Init signal. If it is lower, the \*Init signal is ignored. BUSY starts up when the \*Init signal is perceived.

**Relation of the timing of the BUSY signal and the \*ACK signal  
[Center – ACK]**



### USB Interface

#### Specifications

|                    |  |
|--------------------|--|
| Standards          | Complies with Universal Serial Bus Specification |
| Transmission speed | Compatible with 12Mbps (full speed) transmission |
| Receive buffer     | 16K bytes  |
| Connector          | DUSB DUSB-BRA42-T11(DDK)                         |

#### Signal line and pin arrangement

| Pin No. | Signal code | Signal        | Function        |
|---------|-------------|---------------|-----------------|
| 1       | VBUS        | USB power     | USB power (+5V) |
| 2       | D+          | Signal line + | + signal line   |
| 3       | D-          | Signal line - | - signal line   |
| 4       | GND         | GND           | GND             |

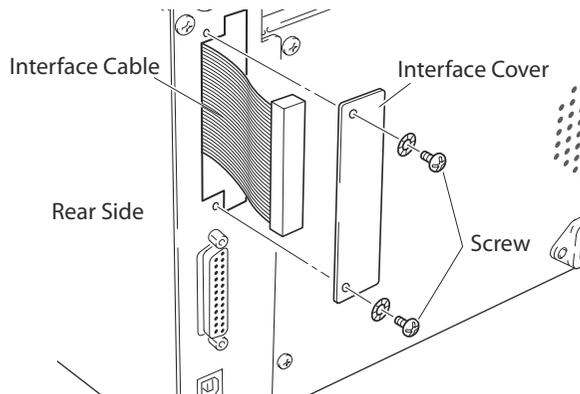
## Connecting the Optional Interface Board

### Caution

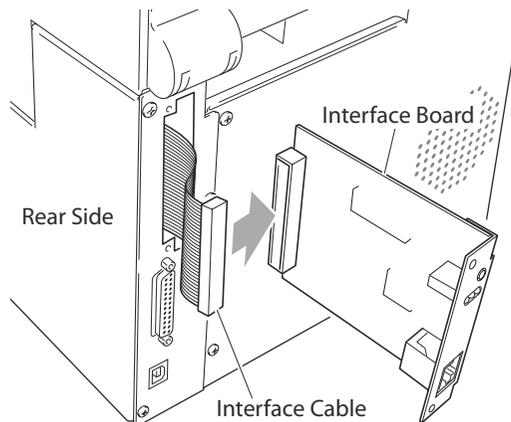
Always turn off the power to the printer before connecting the optional interface board. Do not pull the interface cable out with unnecessary force. This will cause an accident.

### Replacement Method

1. Remove the screws (2) of the interface cover then pull the interface cable towards you. When you do this, be careful not to perform any unreasonable operations that will damage the connecting cable and do not pull the cable too much. If you do, it will cause a malfunction.



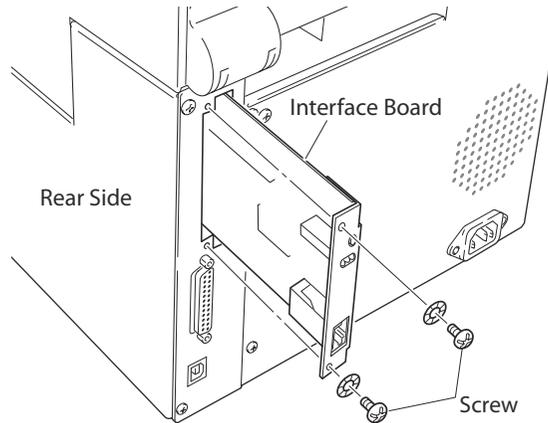
2. Connect the cable to the connector of the optional interface board.



# Appendixes

## Connecting the Optional Interface Board

3. Insert the interface board into the printer so that the connecting cable does not catch on the printer, then use the screws (2) that you removed to anchor the bracket.



# WEEE MARK

- En** If you want to dispose this product, do not mix with general household waste. There is a separate collection systems for used electronics products in accordance with legislation under the WEEE Directive (Directive 2002/96/EC) and is effective only within European Union.
- Ge** Wenn Sie dieses Produkt entsorgen wollen, dann tun Sie dies bitte nicht zusammen mit dem Haushaltsmüll. Es gibt im Rahmen der WEEE-Direktive innerhalb der Europäischen Union (Direktive 2002/96/EC) gesetzliche Bestimmungen für separate Sammelsysteme für gebrauchte elektronische Geräte und Produkte.
- Fr** Si vous souhaitez vous débarrasser de cet appareil, ne le mettez pas à la poubelle avec vos ordures ménagères. Il existe un système de récupération distinct pour les vieux appareils électroniques conformément à la législation WEEE sur le recyclage des déchets des équipements électriques et électroniques (Directive 2002/96/EC) qui est uniquement valable dans les pays de l'Union européenne.
- Les appareils et les machines électriques et électroniques contiennent souvent des matières dangereuses pour l'homme et l'environnement si vous les utilisez et vous vous en débarrassez de façon inappropriée.
- Sp** Si desea deshacerse de este producto, no lo mezcle con residuos domésticos de carácter general. Existe un sistema de recogida selectiva de aparatos electrónicos usados, según establece la legislación prevista por la Directiva 2002/96/CE sobre residuos de aparatos eléctricos y electrónicos (RAEE), vigente únicamente en la Unión Europea.
- It** Se desiderate gettare via questo prodotto, non mescolatelo ai rifiuti generici di casa. Esiste un sistema di raccolta separato per i prodotti elettronici usati in conformità alla legislazione RAEE (Direttiva 2002/96/CE), valida solo all'interno dell'Unione Europea.
- Du** Deponeer dit product niet bij het gewone huishoudelijk afval wanneer u het wilt verwijderen. Er bestaat ingevolge de WEEE-richtlijn (Richtlijn 2002/96/EG) een speciaal wettelijk voorgeschreven verzamelsysteem voor gebruikte elektronische producten, welk alleen geldt binnen de Europese Unie.
- Da** Hvis du vil skille dig af med dette produkt, må du ikke smide det ud sammen med dit almindelige husholdningsaffald. Der findes et separat indsamlingssystem for udtjente elektroniske produkter i overensstemmelse med lovgivningen under WEEE-direktivet (direktiv 2002/96/EC), som kun er gældende i den Europæiske Union.
- Por** Se quiser deitar fora este produto, não o misture com o lixo comum. De acordo com a legislação que decorre da Directiva REEE – Resíduos de Equipamentos Eléctricos e Electrónicos (2002/96/CE), existe um sistema de recolha separado para os equipamentos electrónicos fora de uso, em vigor apenas na União Europeia.
- Pol** Jeżeli zamierzasz pozbyć się tego produktu, nie wyrzucaj go razem ze zwykłymi domowymi odpadkami. Według dyrektywy WEEE (Dyrektywa 2002/96/EC) obowiązującej w Unii Europejskiej dla używanych produktów elektronicznych należy stosować oddzielne sposoby utylizacji.



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